

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 8 July 2021 5:36 PM
To: Claims Dept; Adrian Ling (LKKAUTO); Taufikh (LKKAUTO); Admin A; CS A Team
Subject: RE: LOD - FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020
Attachments: SJB 118R Adjuster Report.pdf; SJB 118R PHOTOS_compressed.pdf

Dear Tony,

Attach survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 8 July 2021 5:29 PM

To: 'Claims' <claims@premiumauto.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Veron,

Kindly assist provide the surveyor report as we assisting the owner for UIL claim.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 30 June 2021 11:29 AM

To: 'Veron Chen (LKKAUTO)'; 'Adrian Ling (LKKAUTO)'; 'Taufikh (LKKAUTO)'; 'Admin A'; 'CS A Team'

Cc: 'Claims'

Subject: RE: LOD - FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Veron,

Attached LOD your perusal.

We seek to request acceptance of LOD and your process of settlement by email/soft copy at this stage due to delays in submission of original documents to your good office. Should you need the original urgently and can only act upon receipt, do acknowledge this email to let us know for our arrangement.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

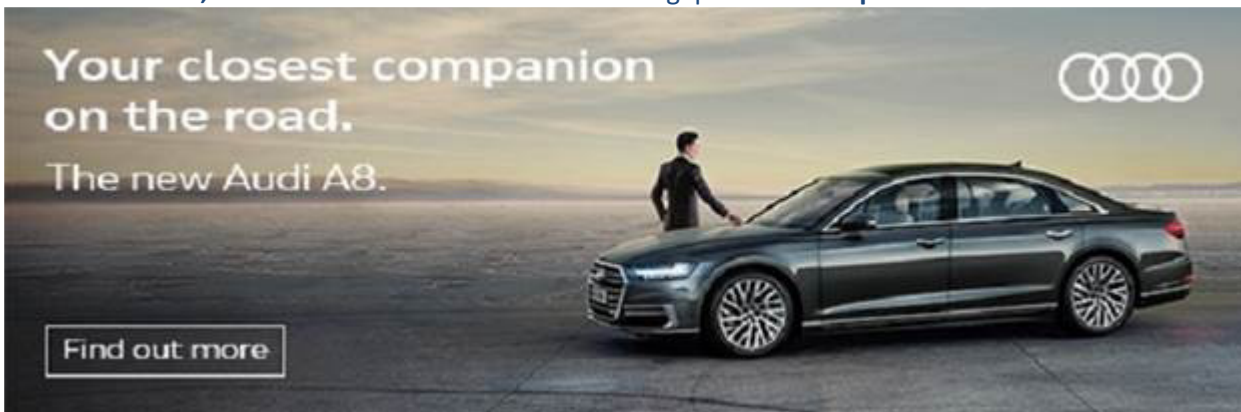
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 30 April 2021 10:02 AM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: boojohnny@gmail.com; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Carrine,

Confirmed limit repair \$23,000.00 @ 16 days of repairs.

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 7 April 2021 4:19 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: boojohnny@gmail.com; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Veron,

Is limit repair \$23,000.00 right?

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 6 April 2021 2:12 pm
To: Taufikh (LKKAUTO); Carrine Leong; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg
Cc: (boojohnny@gmail.com)
Subject: FW: FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Carrine,

Any updates for the repair limit.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 18 March 2021 4:16 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: (boojohnny@gmail.com) <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: FW: FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Carrine,

As spoken.

Refer attach email vehicle repair limit.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 22 February 2021 5:00 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg

Subject: FW: FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Dear Carrine,

Refer attach email vehicle repair limit.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 22 February 2021 2:10 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SJB118R - OD AIG - SURVEYED 27 NOV 20 RE-SURVEYED 08 & 14 DEC 2020

Hi Taufikh,

Revised estimate is attached.

Please confirm repair cost of \$24,357.96 @ 16 days of repairs.

Your early closure is really appreciated.

Thanks & Best Regard
Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg

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