



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 10/02/2021

Your Ref : GBE858S

To : QBE INSURANCE (INTERNATIONAL) LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SMQ6298A & GBE858S ON 26/11/2020 AT JUNCTION OF PUNGGOL FIELD AND PUNGGOL ROAD.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218032 @ S\$9,523.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,400.00 (7 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : PRIME CAR LIMO PTE LTD

Address : 61 UBI AVE 2 #01-03
AUTOMOBILE MEGAMART S(408898)

Contact No : _____

TO: QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SMQ 6298A AND GBE 858S ON 26/11/2020
AT/ALONG JUNCTION OF PUNGGOL FIELD AND PUNGGOL ROAD.

I/We, PRIME CAR LIMO PTE LTD, am/are the registered owner of
motor car no. SMQ 6298A

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant





Witness By

DISCHARGE VOUCHER

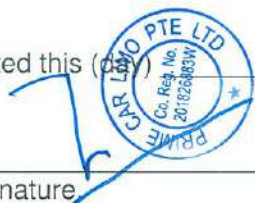
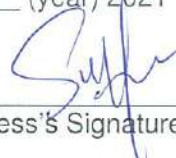
Without Prejudice
Save As to Costs

Your Reference : SMQ 6298A
Our Reference : VC014132

I/We, Prime Car Limo Pte Ltd do hereby acknowledge the sum of Singapore Dollars: Nine Thousand Nine Hundred Fifty and cents Forty Five Only (S\$9,950.45) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'SINMIX PTE LTD', over damage to my/our vehicle SMQ6298A from an accident involving GBE858S and SMQ6298A at/along JUNCTION OF PUNGGOL FIELD AND PUNGGOL ROAD, which occurred on 26 November 2020 at about 0655 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'SINMIX PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this <u>23</u> of (month) <u>MARCH</u> (year) 2021	
 Signature	 Witness's Signature
<u>PRIME CAR LIMCO PTE LTD</u> Claimant's Name	<u>WONG SU HUI</u> Witness's Name
<u>201826883W</u> FIN/NRIC No.	<u>G1066386K</u> FIN/NRIC No.
<u>61 UBI AVE 2 #01-03</u>	<u>23 KARIBUKIT AVE 4</u>
<u>AUTOMOBILE MEGAMART</u>	<u>AAS KARIBUKIT CENTRE</u>
<u>SINGAPORE 408898</u> Address	<u>#02-03 S (A15933)</u> Address



Company stamp if applicable

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

QBE INSURANCE (INTERNATIONAL) LTD

NO.60 ANSON ROAD

#11-01 MAPLETREE ANSON

SINGAPORE 079914

INVOICE No : TI 219038

PB No : 218032

Date : 23-March-2021

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SMQ 6298A

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 8,900.00
BEFORE GST		8,900.00
7% GST		623.00
TOTAL		\$ 9,523.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Nov 2020 / 09:09:23

Receipt Date/Time : 26 Nov 2020 / 09:09:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201126-000421

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE858S				
As at 26 Nov 2020/06:52:00				
Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE858S Enquiry Fee 20201126090820204137	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20201126090842200		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 11 December 2020 10:39 AM
To: 'HUILING.TEY@SINMIX.COM.SG'
Cc: Admin A
Subject: ACCIDENT INVOLVING GBE 858S & SMQ 6298A ALONG/AT JUNCTION OF PUNGGOL FIELD AND PUNGGOL ROAD ON 26/11/2020

OUR REF : CC6/QBE20013124/Ara3

SINMIX PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 858S & SMQ 6298A ALONG/AT JUNCTION OF PUNGGOL FIELD AND PUNGGOL ROAD ON 26/11/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 10 March 2021 5:27 PM
To: Jaslin Kok (LKK Auto)
Cc: claims-singapore
Subject: VC014132 Direct Settlement - Accident Involving GBE858S (OI : QBE - TBA) AND SMQ6298A (TP : LKK REF - CC6/QBE20013124/Ara3) on 26/11/2020
Attachments: LETTER TO OI GBE 858S.pdf; TP LOD & DOCS.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Hi Jaslin

Please proceed as per advised.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 10 March 2021 3:52 pm
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBE858S (OI : QBE - TBA) AND SMQ6298A (TP : LKK REF - CC6/QBE20013124/Ara3) on 26/11/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE 858S (CTI) AND SMQ 6298A (TP) ON 26/11/2020

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at **\$10,090.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,867.92	\$ 9,523.00 (\$8,900.00 +7%GST)
2. Loss of Use (07days x \$200.00)	\$ 1,400.00	\$ 560.00 (07days x \$80.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 19,275.37	<u>\$ 10,090.45</u>

Surveyor recommended 6 days for repair + 1 Sunday = 7 Days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 December 2020 11:22 AM

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE858S (OI : QBE - TBA) AND SMQ6298A (TP : LKK REF - CC6/QBE20013124/Ara3) on 26/11/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 27 November, 2020 5:55 PM
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBE858S (OI : QBE - TBA) AND SMQ6298A (TP : LKK REF - CC6/QBE20013124/Ara3) on 26/11/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected third party vehicle SMQ 6298A at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

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