

## Nivitha (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 27 November 2020 4:18 PM  
**To:** Darren; assignments; SUR  
**Cc:** Claims Dept of CTI; Irene Tay; Chong Boon Sen; Tan Kah Leong  
**Subject:** RE: SNM20D204602/C02/SKT8993X/TAYHP / OUR REF : 2011-37 / ACCIDENT INVOLVING SKT8993X AND SJT5247Z

*Without Prejudice*

**Your Ref: 2011-37**  
**Our Ref: SNM20D204602/C02/SKT8993X/TAYHP**

Dear Sirs

Contents of your email duly noted.

**Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SJT5247Z.**

**Aside to Irene, please assist to create Merimen folder when you are back in office.**

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Darren <claims@teamworkgarage.com>  
**Sent:** Friday, November 27, 2020 4:06 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** RE: SNM20D204602/C02/SKT8993X/TAYHP / OUR REF : 2011-37 / ACCIDENT INVOLVING SKT8993X AND SJT5247Z

WITHOUT PREJUDICE

Dear Alfred,

Kindly appoint LKK Marcus

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

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**From:** [Alfred Toh](#)

**Sent:** Friday, 27 November 2020 4:04 PM

**To:** [Darren](#)

**Cc:** [Claims Dept of CTI](#); [Alfred Toh](#); [Irene Tay](#); [Chong Boon Sen](#); [Tan Kah Leong](#)

**Subject:** RE: SNM20D204602/C02/SKT8993X/TAYHP / OUR REF : 2011-37 / ACCIDENT INVOLVING SKT8993X AND SJT5247Z

***Without Prejudice***

**Your Ref: 2011-37**

**Our Ref: [SNM20D204602/C02/SKT8993X/TAYHP](#)**

Dear Sirs

We refer to your emails pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Darren <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Friday, November 27, 2020 3:38 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204602/C02/SKT8993X/TAYHP / FW: OUR REF : 2011-37 // YOURREF : SKT8993X ACCIDENT INVOLVING SKT8993X AND SJT5247Z

WITHOUT PREJUDICE

Dear Alfred,

Kindly let us have the list soonest.

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

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**From:** [Chong Boon Sen](#)

**Sent:** Friday, 27 November 2020 11:51 AM

**To:** [Keith Lian](#); [Alfred Toh](#); [Irene Tay](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** O/R: SNM20D204602/C02/SKT8993X/TAYHP / FW: OUR REF : 2011-37 // YOURREF : SKT8993X ACCIDENT INVOLVING SKT8993X AND SJT5247Z

Dear Alfred,

Please conduct PRS for **SJT5247Z**.

Note: officer in charge – Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Sent:** Thursday, 26 November 2020 6:10 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Subject:** OUR REF : 2011-37 // YOUR REF : SKT8993X ACCIDENT INVOLVING SKT8993X AND SJT5247Z

WITHOUT PREJUDICE

OUR REF : 2011-37  
YOUR REF : SKT8993X

Dear Sir / Madam,  
PRE-REPAIR INSPECTION FOR SJT5247Z  
ACCIDENT INVOLVING SKT8993X AND SJT5247Z ON 25.11.2020.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors.

Thank you and have a nice day.

Regards,

**Shu Shan**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474