



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

Our Ref : SMV1278P

Yours Ref : 20/20/20/VC05/023941

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04/07

THE CONCOURSE

SINGAPORE 199555

23 December 2020

Attn: MOTOR CLAIMS DEPT

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: SMV1278P & YP8899R ON 25/11/2020 @ 10:30 HRS ALONG TOH GUAN RD FILTER TO TOH GUAN ROAD EAST

The vehicle had been surveyed by your appointed surveyor and repaired to our client's satisfaction.

We hereby submit the details of claim as follow:

Cost of Repair	:	S\$9,949.40
Loss of Use (\$ 150.00 x 5 days)	:	S\$750.00
Additional Loss of Use (\$ 150.00 x 1 days) - Weekend	:	S\$150.00
GIA / LTA Search	:	S\$7.45
		<u>S\$10,856.85</u>

Kindly revert within SEVEN days. Filling which we reverse our rights to refer the matter to our solicitors.

Your kind attention to the matter would be much appreciated.

Yours faithfully,



TONG LUCK AUTO PTE LTD

AUTHORISATION LETTER

I, DAIMLER FLEET MANAGEMENT S'PORE PTE LTD of 1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531, owner of SMV1278P hereby authorize TONG LUCK AUTO PTE LTD to act for me with my respect to our claim for repair costs and/or rental and/or loss of use for our vehicle no.: SMV1278P that was damaged pursuant to the accident which occurred on 25/11/2020 ALONG TOH GUAN RD FILTER TO TOH GUAN ROAD EAST involving vehicle nos: YP8899R

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the

Dated this 27th day of November 2020



Signed by third party claimant



TONG LUCK AUTO PTE LTD



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023941

DATE : 06 JANUARY 2021

DISCHARGE VOUCHER

I/We, DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 8899R the sum of Singapore Dollar Ten Thousand and Seven Hundred Only (**\$10,700.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMV 1278P on 25 November 2020 along TOH GUAN SLIP ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ COLWELL BUILDER PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TONG LUCK AUTO PL.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

DAIMLER FLEET MANAGAMENT
SINGAPORE PL

.....
Name of vehicle owner /Date



TONG LUCK AUTO PTE LTD

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Tel: 6250 0088 Fax: 6250 5545

Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)
1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

YOUR REF NO : 20/20/20/VC05/023941

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 25/11/2020

TP VEHICLE NO : YP8899R

NO : AR202012-0062
CLAIM NO : QUOT202011-000081(01)
DATE : 23/12/2020
POLICY NO : 999995580
VEH REG : SMV1278P
MAKE/MODEL : MERCEDES BENZ GLC300
4MATIC COUPE (R19 LED)
CHASIS NO : W1N2533842F836695
ENGINE NO : 26492080074066
REG. DATE : 2020

Final Repair Cost to Vehicle No : SMV1278P

Description	Quantity	List Price	Amount
		S\$	S\$
NET PRICE			
1 Tailgate	1	3,085.00	3,085.00
2 Tailgate reflector - RH / LH	2	540.00	1,080.00
3 Tailgate trimboard	1	450.00	450.00
4 Tailgate centre logo	1	170.00	170.00
5 Tailgate 'GLC300' emblem	1	128.00	128.00
6 Tailgate '4 MATIC' emblem	1	122.00	122.00
7 Rear bumper (upper)	1	1,350.00	1,350.00
8 Rear bumper (lower)	1	775.00	775.00
9 Rear bumper lower chrome (center)	1	168.00	168.00
10 Rear bumper reinforcement	1	795.00	795.00
11 Rear bumper sponge	1	160.00	160.00
12 Rear bumper sensor	1	190.00	190.00
13 Rear bumper sensor seals	6	12.00	72.00
			8,545.00
		Less 10%	854.50
			7,690.50
SPECIAL NET			
14 Rear windscreen sealant	1	40.00	40.00
15 Tailgate trimboard clips (set)	1	50.00	50.00
16 Tailgate 'C & C' emblem	1	38.00	38.00
17 Rear bumper clips (set)	1	50.00	50.00
18 Rear number plate	1	40.00	40.00
			218.00
LABOUR			
19 To transfer damaged tailgate interior mechanism to new tailgate	1	60.00	60.00
20 To remove and refit rear windscreen glass	1	120.00	120.00
21 To remove and refit rear bumper sensor	1	60.00	60.00



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1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
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TEL : 6849 8118

FAX :

YOUR REF NO : 20/20/20/VC05/023941

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 25/11/2020

TP VEHICLE NO : YP8899R

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CLAIM NO : QUOT202011-000081(01)

DATE : 23/12/2020

POLICY NO : 999995580

VEH REG : SMV1278P

MAKE/MODEL : MERCEDES BENZ GLC300
4MATIC COUPE (R19 LED)

CHASIS NO : W1N2533842F836695

ENGINE NO : 26492080074066

REG. DATE : 2020

Final Repair Cost to Vehicle No : SMV1278P

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
22 To check and rectify wiring system	1	20.00	20.00
23 To panel beat and straighten rear floorboard panel, rear chassis frame, to cut and weld rear end panel, including replacement of parts and align where necessary, to refit and adjust the same	1	500.00	500.00
24 To putty and spray paint on affected areas	1	600.00	600.00
25 To apply rust-proofing on replaced and repaired panels.	1	30.00	30.00
			1,390.00

TOTAL: S\$9,298.50

ADD GST @ 7%: 650.90

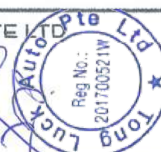
GRAND TOTAL: S\$9,949.40

SINGAPORE DOLLARS NINE THOUSAND NINE HUNDRED AND FORTY-NINE AND CENTS FORTY ONLY

E. & O.E.

TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Nov 2020 / 17:11:44

Receipt Date/Time : 26 Nov 2020 / 17:11:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201126-003031

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP8899R				
As at 25 Nov 2020/10:30:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP8899R			
	Enquiry Fee	7.00	0.49	7.49
	20201126170905550151			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	518834XXXXXX2002	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.

YP8899R

Incident Date/Time

25 Nov 2020 / 10:30:00

Insurance Company Name

LONPAC INSURANCE BHD

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Jasper Chua (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 6 January 2021 11:16 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SMV1278P & YP8899R ON 25/11/2020 ALONG TOH GUAN ROAD FILTER TO TOH GUAN ROAD EAST *** LKK REF: CC4/LPC20013118/Kba3 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Kindly proceed as proposed but to start with \$9,000.00 for the repair cost

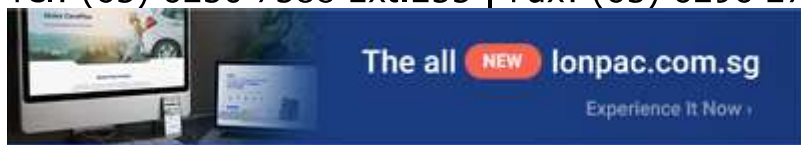
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Tuesday, 5 January 2021 4:58 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING VEHICLE NO.: SMV1278P & YP8899R ON 25/11/2020 ALONG TOH GUAN ROAD FILTER TO TOH GUAN ROAD EAST *** LKK REF: CC4/LPC20013118/Kba3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **TONG LUCK AUTO PL** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 16,175.83	\$ 9,949.40
Loss of Use (\$150.00 x 6 days)	\$ 900.00	\$ 900.00
LTA	\$ 7.45	\$ 7.45

Proposed Total	\$ 17,083.28	\$ 10,856.85
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Breakdown of days is as follows:

Recommended repair days	5
Weekends / Downtime	1
CLAIM DAYS	6

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 30 December 2020 10:50 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Operation / Candy Ong' <operation@tlauto.com.sg>

Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: SMV1278P & YP8899R ON 25/11/2020
ALONG TOH GUAN ROAD FILTER TO TOH GUAN ROAD EAST *** LKK REF:
CC4/LPC20013118/Kba3 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Kindly look into the claim and revert to them.

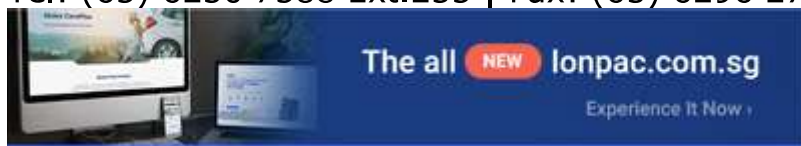
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: KENNY LIM CHING GHEE

Sent: Wednesday, 23 December 2020 11:23 am

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SMV1278P & YP8899R ON 25/11/2020
ALONG TOH GUAN ROAD FILTER TO TOH GUAN ROAD EAST *** LKK REF:
CC4/LPC20013118/Kba3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Oref: 20/20/20/VC05/023941

Please see attachment for the LOD from the workshop for your action.

Thank you.

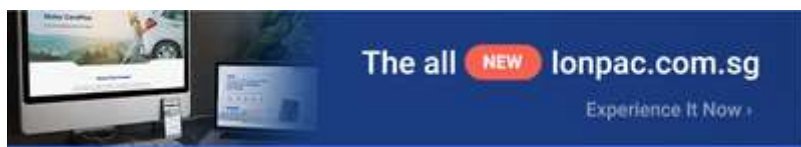
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto)

Sent: Thursday, 10 December 2020 10:37 pm

To: GERALD POH WEE BIN

Cc: MT_Claim_SG ; Jasper Chua (LKK Auto) ; Admin A

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SMV1278P & YP8899R ON 25/11/2020
ALONG TOH GUAN ROAD FILTER TO TOH GUAN ROAD EAST *** LKK REF:
CC4/LPC20013118/Kba3 [External Confidential]

Dear Gerald,

We refer to the above matter.

We had inspected TP vehicle SMV 1278P on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108