

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 3 December 2020 1:00 PM  
**To:** Shirley Hiew (LKK Auto); darla@autoncars.com.sg  
**Cc:** SUR  
**Subject:** RE: SJN 9695T OD (CTI) DOA - 23/11/2020

Dear Darla,

As instructed by our client, please proceed to repair the insured vehicle **SJN 9695T at repair cost not more than \$6,000.00 on Lump Sum basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler on behalf of Shirley

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 30 November 2020 10:22 AM  
**To:** darla@autoncars.com.sg  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** SJN 9695T OD (CTI) DOA - 23/11/2020

Dear Darla,

According to our surveyor, repair limit is \$6,000.00. Please check & revert whether you are able to undertake within the repair limit.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

