

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 28 December 2020 2:14 pm
To: darla@autoncars.com.sg
Cc: SUR
Subject: RE: SJN 9695T OD (CTI) DOA - 23/11/2020
Attachments: CHINA TAIPING (DV)_0001.pdf

Dear Darla,

As spoken, kindly expedite the discharge voucher and tax invoice to us for close case.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 3 December 2020 1:00 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; darla@autoncars.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: SJN 9695T OD (CTI) DOA - 23/11/2020

Dear Darla,

As instructed by our client, please proceed to repair the insured vehicle **SJN 9695T at repair cost not more than \$6,000.00 on Lump Sum basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 30 November 2020 10:22 AM

To: darla@autoncars.com.sg

Cc: SUR <sur@lkkauto.com>

Subject: SJN 9695T OD (CTI) DOA - 23/11/2020

Dear Darla,

According to our surveyor, repair limit is \$6,000.00. Please check & revert whether you are able to undertake within the repair limit.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.