

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 27 November, 2020 11:50 AM
To: Nicole Chong; Allan Goh; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D204601/C02/GZ6829S/LEWLC / FW: PRI - SMN 4804T AND GZ 6829S ALONG PIE (JURONG) BEFORE CLEMENTI RD ON 26.11.2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Please forward us with the copy of estimated costs of repair to revert.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nicole Chong <nicole@casgarage.sg>
Sent: Friday, November 27, 2020 11:44 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Allan Goh <allan@casgarage.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D204601/C02/GZ6829S/LEWLC / FW: PRI - SMN 4804T AND GZ 6829S ALONG PIE (JURONG) BEFORE CLEMENTI RD ON 26.11.2020

WITHOUT PREJUDICE

Dear Jenny,

We request LKK to survey our client's vehicle

Kindly advice liability.

Regards,
Nicole Chong
Admin and Finance Officer

CAS Garage Pte. Ltd.

Tel : 9791 6119

UEN : 201828067M

Address: 1 Kaki Bukit Ave 6
#02-22/21/20
Autobay Block D
Singapore (417883)



On Fri, 27 Nov 2020 at 11:42, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D204601/C02/ GZ6829S/lewlc

Your reference: SMN4804T

Dear Sirs / Madam,

ACCIDENT INVOLVING GZ6829S & SMN4804T ON 26/11/2020

We refer to your email of 26/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, November 27, 2020 11:32 AM

To: nicole@casgarage.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204601/C02/GZ6829S/LEWLC / FW: PRI - SMN 4804T AND GZ 6829S ALONG PIE (JURONG) BEFORE CLEMENTI RD ON 26.11.2020

Dear Jenny,

Please conduct PRS for **SMN4804T**.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Nicole Chong <nicole@casgarage.sg>

Sent: Thursday, 26 November 2020 4:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI - SMN 4804T AND GZ 6829S ALONG PIE (JURONG) BEFORE CLEMENTI RD ON 26.11.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange to survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

CAS Garage Pte. Ltd. NICOLE CHONG

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

Nicole Chong

Admin and Finance Officer

CAS Garage Pte. Ltd.

Tel : 9791 6119

UEN : 201828067M

Address: 1 Kaki Bukit Ave 6

#02-22/21/20

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