

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 2 December 2020 3:27 PM  
**To:** 'Jaime Tay'; SUR  
**Subject:** RE: Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020. // EQI REF: DM20HO01764/JT  
**Attachments:** SGK2176Y IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SGK 2176Y.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Friday, 27 November 2020 11:54 AM  
**To:** 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020. // EQI REF: DM20HO01764/JT

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Friday, 27 November, 2020 11:35 AM  
**To:** Xinya Auto Services <[xinyaauto@singnet.com.sg](mailto:xinyaauto@singnet.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020. // EQI REF: DM20HO01764/JT

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

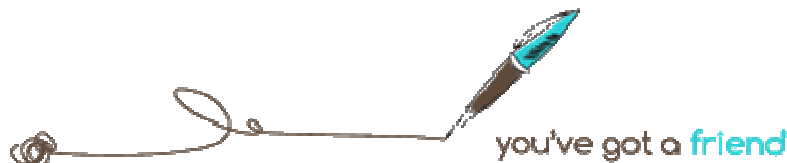
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** 27 November 2020 08:50

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020. // EQI REF: DM20HO01764/JT

Hi, Jamie

Pls. arrange lkk

Thank you  
regards

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**From:** Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

**Sent:** Thursday, November 26, 2020 5:09 PM

**To:** Xinya Auto Services <[xinyaauto@singnet.com.sg](mailto:xinyaauto@singnet.com.sg)>

**Subject:** RE: Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020. // EQI REF: DM20HO01764/JT

**Without Prejudice**

**Save As To Costs**

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) <b>AJAX Inspection Services Pte Ltd</b></p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) <b>Automobile Inspection Services Pte Ltd</b></p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) <b>LBS Automotive Appraisal Pte Ltd</b></p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) <b>Priority Services</b></p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) <b>RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>6) <b>LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) <b>JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>8) <b>Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p>9) <b>Infiniti Appraisal Service</b></p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	<p>10) <b>Formteam Adjusters Pte Ltd</b></p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**Announcement**

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Regards,

Jaime Tay

Executive | Claims



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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** 26 November 2020 14:06

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** FW: Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020.

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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** Thursday, November 26, 2020 2:06 PM

**To:** 'mailto:eqiprs@eqinsurance.com.sg' <<mailto:eqiprs@eqinsurance.com.sg>>

**Subject:** Pre-inspect SGK2176Y involving SLQ4720Y along Sultan Road on 21.11.2020.

Hi, Sir/ Mdm

Kindly arrange for pre-inspection on 01/12/2020 at 10.30am.

Thank you

Regards



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

