

## Su Li (LKK Auto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 27 November 2020 11:14 AM  
**To:** 'Hor, Yinrul'; assignments; Admin A  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SGS7617S vs SMV7346L (OI) on D.O.A.: 22/11/2020

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Friday, 27 November 2020 10:37 AM  
**To:** 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SGS7617S vs SMV7346L (OI) on D.O.A.: 22/11/2020

Hi,

Please refer to the enclosed request from **Lim Yew Boo Spray Paint Co.**

Claim no : 2353502320SG003  
Case Owner : Bernard Ler Ji Qian

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** [serene@autocare.com.sg](mailto:serene@autocare.com.sg) <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Friday, November 27, 2020 10:00 AM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV7346L AND SGS7617S ON 22/11/2020

Hi Yinrul

Kindly arrange LKK Auto Consultants Pte Ltd to contact us asap.

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

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**From:** Hor, Yinrul

**Sent:** Fri, 27 Nov 2020 01:27:07 +0000

**To:** [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV7346L AND SGS7617S ON 22/11/2020

Without Prejudice

Your Reference : SGS7617S

Our Reference : 2353502320SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Wednesday, November 25, 2020 1:50 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** [EXTERNAL] SGS7617S & SMV7346L ALONG EXITING FROM CTE TOWARD MOULMEIN DIRECTION ON 22.11.2020

This message is from an external sender; be cautious with links and attachments.

Hi AIG

We have yet to receive your reply on the surveyor listing.

Pls assist asap.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Monday, 23 November 2020 6:33 pm

**To:** 'AIGSGP\_ClaimsSurvey@aig.com'

**Subject:** SGS7617S & SMV7346L ALONG EXITING FROM CTE TOWARD MOULMEIN DIRECTION ON 22.11.2020

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SGS7617S & SMV7346L ALONG EXITING FROM CTE TOWARD MOULMEIN DIRECTION ON 22.11.2020**

We are the repairer for **WONG KOK LIANG** the owner of vehicle no. **SGS7617S**.

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645

Tel: 64534177 Fax: 64593724 Email: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE**

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

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[www.avg.com](http://www.avg.com)