

17TH December 2020**LONPAC INSURANCE BHD**
Motor Claims Department
100 Beach Road
#19-00 Shaw Tower
Singapore 189702**Attn: Motor Claims Officer In Charge****ACCIDENT INVOLVING GBK239Y & YN8921U 25.11.2020 ABOUT 0705HRS ALONG AYE TOWARDS TUAS NEAR EXIT 17.**

We are the authorized repair workshop for the owner of vehicles GBK239Y, which was involved in the above captioned accident with vehicle YN8921U. The vehicle owner has requested and authorized us to assist him in presenting his claim for the damage to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)	:	\$	6,099.00	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$110 X 7 DAYS) - PRI ONE DAY	:	\$	770.00	
THIRD-PARTY SEARCH FEE	:	\$	2.00	
TOTAL	:	\$	6,871.00	

We enclosed herewith the following documents to support the claims.

- A) Our tax invoice #C0055132 amounting \$6099.00 adjusted by your surveyor.
- B) GIA search report

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9642, Fax : 6278 5535

Email : ainee@motorway.com.sg

LETTER OF AUTHORIZATION & INDEMNITY (THIRD-PARTY REPAIRS CLAIM)

TO: MOTORWAY CAR CARE CENTRE PTE LTD

Vehicle(s) Number : G8K2394 8 YN89214
Date of Accident : 25/11/2020 @ 0705hrs.
Location : Aye fuds Tuas Near Exit 17.


I / We Motorway Car Rentals Pte Ltd,

NRIC / ROC No. 99902927C


The owner of vehicle number G8K2394 hereby authorize MOTORWAY CAR CARE CENTRE PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle.

I / we understand to co-operate fully with MOTORWAY CAR CARE CENTRE PTE LTD, I / We shall be liable if there's a breach in term and condition in any insurance policy with a true Motor Accident Report / Police report until the claim to a successful conclusion including writing to court, failing which. I / We understand to bear repairs costs, rental, legal costs and all other any incidentals incurred.

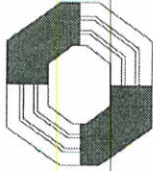
1. If for whatever reason, the third party insurer reject my / our claim for indemnity for the cost of repairs and / or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I / we agree to undertake to pay the full amount of your repairs bill and survey fees and any other expenses reasonably incurred on my / our behalf or to pay the difference in amount, as the case maybe.
2. If the third party claims fail or only partly successful then I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE LTD for the difference in amount of the claim.
3. I / We authorize MOTORWAY CAR CARE CENTRE PTE LTD to sign all discharge voucher / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
4. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE LTD in the event the third party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE LTD.

7

Signature of Insured / Hirer
(Company stamp if any)
(*Delete if not applicable)

Name: MOTORWAY CAR RENTALS PTE LTD
NRIC / ROC: 1XXXXX927C
Date: 26/11/2020


Signature of Witness

Name: Aineel
NRIC / ROC: -
Date: 2/12/20



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023943
DATE : 14 JAN 2021

DISCHARGE VOUCHER

I/We, Motorway Car Rentals Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YN8921U the sum of Singapore Dollar Six Thousand Six Hundred Sixty Only (**\$\$6,660.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBK239Y and YN8921U on 25 Nov 2020 along AYE towards Tuas near exit 17.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ KIAN HUAT SHIP REPAIR PTE LTD AND/OR EYASIN MOHAMMAD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOTORWAY CAR CARE CENTRE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

Motorway Car Rentals Pte Ltd.
.....
Name of vehicle owner /Date *14/1/21*



Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL. (65) 6467 2200
FAX. (65) 6278 5535
motorway.com.sg

Co./GST Reg. No. 200000606K
PayNow Corporate UEN/Business Reg. 200000606K



TAX INVOICE NO:

C0055132

Owner's Information A/C: MWC0119 LONPAC INSURANCE BHD 100 BEACH ROAD #19-00 SHAW TOWER SINGAPORE 189702	P/O No		Service Advisor		Job Card No JC048908	
	Registration No.		Make/Model		Date of Invoice	
	GBK239Y		SSANGYONG A/SPORTS 2.2D (A) D/AB 2WD (E6)		17/12/2020	
	Mileage (km)	Next Mileage	Next Service Date	Date In	Time In	
	0			01/12/2020	8:00 AM	
	Chassis No.		Engine No.		Promised Date/Time	
	KPADA1EESJP329637		67296022616500			

Service Description	Quantity	Unit Price	Amount
		S\$	S\$
FINALIZE COR	1	5,700.00	5,700.00
TOTAL			S\$ 5,700.00
ADD GST @ 7%			399.00
GRAND TOTAL			S\$ 6,099.00

SINGAPORE CURRENCY SIX THOUSAND NINETY NINE ONLY

Important Note for Consumer:

1. Please request for Official Receipt for all cash payment.
2. Good sold are non returnable and non refundable.
3. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
4. Please collect receipt when making payment.
5. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature



**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-147620

Date of Request: 26/11/2020

Your Ref No: Online Purchase

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205

Dear Sir/Madam,

Enquiry Date 26/11/2020
Enquiry By Tew Ai Nee
TP Vehicle No. YN8921U
Accident Date 25/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN8921U	Lonpac Insurance Bhd	03/09/2020-02/09/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Our Ref No: GR-20-147620

Date of Request: 26/11/2020

Your Ref No: Online Purchase

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205

Dear Sir/Madam,

Enquiry Date 26/11/2020
Enquiry By Tew Ai Nee
TP Vehicle No. YN8921U
Accident Date 25/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 January 2021 1:46 PM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE]- Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$6,660.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received.
Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 8 January 2021 11:13 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

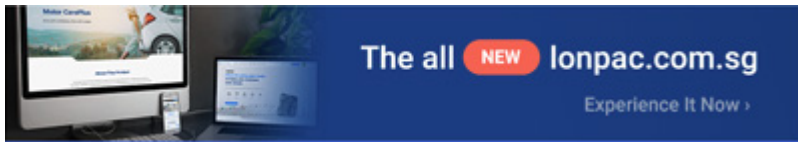
Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 7 January 2021 10:39 am
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 ***
LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Your ref : **20/20/20/VC05/023943**
Our ref : CC4/LPC20013087/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YNB8921U(LONPAC) AND GBK239Y(TP) ON 25/11/2020

We refer to the above matter.

It is a head-to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOTORWAY CAR CARE CENTRE PTE LTD" at **\$6,801.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,053.83	\$ 6,099.00 (\$5,700.00 +7%GST)
2. Loss of Use (7days x \$110.00)	\$ 770.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,825.83	<u>\$ 6,801.00</u>

Surveyor recommended 6days for repair + 1Sunday = 7days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax:

6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE

Sent: Thursday, 3 December 2020 10:59 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan/Hsiao Tong

Please see attachment for a copy of our Insured's GIA report. Kindly proceed with direct settlement if all is in order.

Thank you.

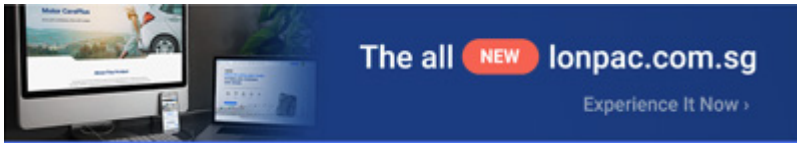
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Tuesday, 1 December 2020 11:45 am

To: 'Mei Kwan (LKKAuto)'

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Thank you for the reprot.

Our insured has yet to report the accident todate and we have written to remind them to do so.

We will update you in due course.

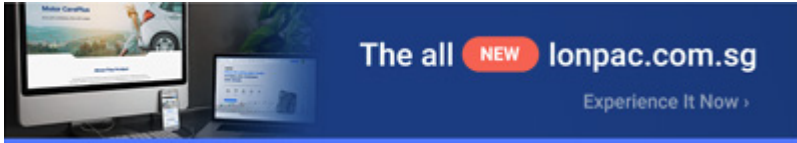
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO)

Sent: Monday, 30 November 2020 5:34 pm

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAUTO)

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 [External Confidential] *** LKK REF: CC4/LPC20013087/R1pa3

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle GBK 239Y at M/s Motorway Car Care Centre Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Meanwhile, kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Thursday, 26 November, 2020 2:11 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 26 November 2020 12:27 PM

To: assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear team

Please arrange for a PRS for t/p vehicle GBK239Y as appended. Fyi, our Insured has not reported the accident yet.

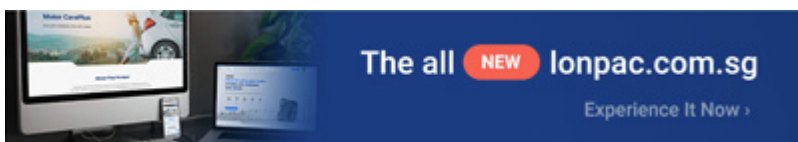
Motorway Car Care Centre Pte Ltd
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Contact Person: Annie Tew
DID: 6571 9642 Fax: 6278 5535

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Tew Ai Nee <aine@motorway.com.sg>

Sent: Thursday, 26 November 2020 11:12 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request for Third Party Motor Claim Survey (GBK239Y) DOA: 25.11.2020

Good morning/afternoon,

We would like to request for a third-party motor claim survey, details as follow;

Our Vehicle: GBK239Y

Your Insured: YN8921U

DOA: 25.11.2020

Our vehicle is currently in the workshop, address as follow;

1094 LOWER DELTA ROAD

MOTORWAY BUILDING

SINGAPORE 169205

Best Regards,

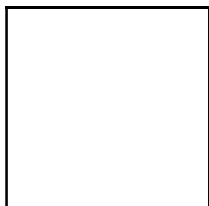
Annie Tew

Motor Claims Department

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road, Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535



This email has been checked for viruses by AVG antivirus software.

www.avg.com