

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 January 2021 1:46 PM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE]- Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$6,660.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received.
Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 8 January 2021 11:13 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

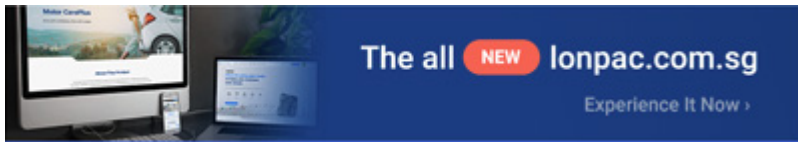
Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 7 January 2021 10:39 am
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 ***
LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

Your ref : **20/20/20/VC05/023943**
Our ref : CC4/LPC20013087/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YNB8921U(LONPAC) AND GBK239Y(TP) ON 25/11/2020

We refer to the above matter.

It is a head-to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOTORWAY CAR CARE CENTRE PTE LTD" at **\$6,801.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,053.83	\$ 6,099.00 (\$5,700.00 +7%GST)
2. Loss of Use (7days x \$110.00)	\$ 770.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,825.83	<u>\$ 6,801.00</u>

Surveyor recommended 6days for repair + 1Sunday = 7days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax:

6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE

Sent: Thursday, 3 December 2020 10:59 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

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Dear Mei Kwan/Hsiao Tong

Please see attachment for a copy of our Insured's GIA report. Kindly proceed with direct settlement if all is in order.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Tuesday, 1 December 2020 11:45 am

To: 'Mei Kwan (LKKAuto)'

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 *** LKK REF: CC4/LPC20013087/R1pa3 [External Confidential]

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Dear Mei Kwan

Thank you for the reprot.

Our insured has yet to report the accident todate and we have written to remind them to do so.

We will update you in due course.

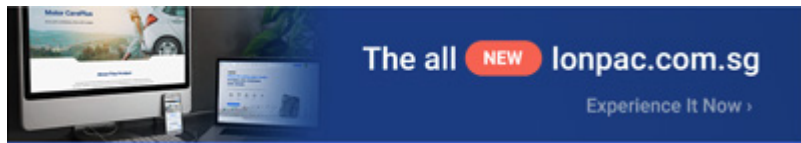
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)

Sent: Monday, 30 November 2020 5:34 pm

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 [External Confidential] *** LKK REF: CC4/LPC20013087/R1pa3

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle GBK 239Y at M/s Motorway Car Care Centre Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Meanwhile, kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 26 November, 2020 2:11 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 26 November 2020 12:27 PM

To: assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving YNB8921U (OI) & GBK239Y (TP) on 25.11.2020 - Oref: 20/20/20/VC05/023943 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear team

Please arrange for a PRS for t/p vehicle GBK239Y as appended. Fyi, our Insured has not reported the accident yet.

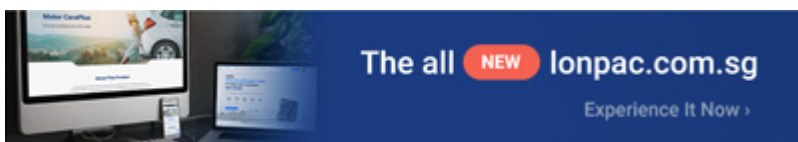
Motorway Car Care Centre Pte Ltd
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Contact Person: Annie Tew
DID: 6571 9642 Fax: 6278 5535

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Tew Ai Nee <aine@motorway.com.sg>

Sent: Thursday, 26 November 2020 11:12 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request for Third Party Motor Claim Survey (GBK239Y) DOA: 25.11.2020

Good morning/afternoon,

We would like to request for a third-party motor claim survey, details as follow;

Our Vehicle: GBK239Y

Your Insured: YN8921U

DOA: 25.11.2020

Our vehicle is currently in the workshop, address as follow;

1094 LOWER DELTA ROAD

MOTORWAY BUILDING

SINGAPORE 169205

Best Regards,

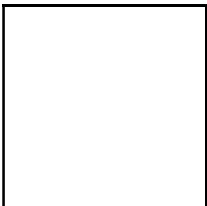
Annie Tew

Motor Claims Department

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road, Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535



This email has been checked for viruses by AVG antivirus software.

www.avg.com