

Shiau Chan (LKKAUTO)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Sent: Tuesday, 8 December 2020 2:16 PM
To: kionghua.bong@cyclecarriage.com.sg; Shiau Chan (LKKAUTO); SUR; Yvonne Wong (LKK Auto)
Cc: AIG SGP, Claims-Survey; andre.chow@cyclecarriage.com.sg; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; Parthiban, Theerthan; Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang
Subject: AIGENCRYPT - AIG – RE: SLZ5267K OD AIG DOA 29.10.2020 URGENT

Hi Don Bong,

Final excess \$300.

Thankyou
Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Tuesday, December 8, 2020 1:41 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] RE: SLZ5267K OD AIG DOA 29.10.2020 URGENT
Importance: High

This message is from an external sender; be cautious with links and attachments.

Hi Officer,

Any update on the Final Excess ?

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A message of the kind of cycle & carriage is a message

From: Don Bong Kiong Hua
Sent: Monday, 7 December 2020 4:53 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SLZ5267K OD AIG DOA 29.10.2020 URGENT
Importance: High

Hi Officer,

Attached video footage of the accident. Please advise on the Excess need to pay.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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A member of the Singapore Cycle & Carriage Association

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Thursday, 26 November 2020 4:26 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SLZ5267K OD AIG DOA 29.10.2020 URGENT

This email was sent from outside of your organisation

Hi Don,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Thursday, November 26, 2020 4:07 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] FW: SLZ5267K OD AIG DOA 29.10.2020 URGENT
Importance: High

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Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report and estimate.

Kindly arrange for survey as vehicle just tow in from Traffic Police compound.

Vehicle already in workshop.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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