

Our Ref : CT 1120 / SHA4495D /CK(st)
Your Ref :
Date : 4-Jan-2021

COMFORTDELGRO
ENGINEERING

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA4495D YOUR INSURED SKU1199M
AND OTHER SMM3368Y ON 25-Nov-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4495D which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKU1199M we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,509.90
6	3 days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 1,887.47

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,127.47

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKU1199M
- c) GIA / Police report/s of : SHA4495D
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh

CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA4495D , SKU1199M , ... ON 25-Nov-20 09:45**
ALONG **BT TIMAH RD**

I / We **SAMRI BIN HASSAN** (Hirer) NRIC No.: **SXXXX409Z**

and/or (Relief) NRIC No.: **SXXXX409Z**

Taxi Number **SHA4495D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **25-Nov-2020**

Name of Hirer **SAMRI BIN HASSAN**

Hirer NRIC **SXXXX409Z**

Signature :



Address **438 FAJAR ROAD #06-408**
670438

Contact No. **90995090**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No :

Claim No : SNM20D204650

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,900.00

DOLLARS ONE THOUSAND AND NINE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 4495D

Insured Vehicle No. : SKU 1199M

Date of Loss : 25/11/2020

Place of Accident : BT TIMAH RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEW CHEE CHIANG

Driver Name : CHEW CHEE CHIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,900.00
	=====
TOTAL	S\$ 1,900.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
58 LOYANG DRIVE
SINGAPORE 508969

Date :

19/4/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 25.11.2020

VEHICLE NO
SHA4495D

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU165194

INV. NO/DATE
91537955 22.12.2020

JOB NO.
305435479

ODOMETER READING

DATE/TIME IN
25.11.2020 11:15

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	IONIQV2-4 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0005	FNPS	NO PLATE(S) WITH TRIM COVER (REAR)	1	55.00	0.00	55.00
SUB-TOTAL :						851.12

JOB NATURE

0001	L	PANEL BEATING	320.00	320.00
0002	23-502	SPRAYPAINT ON AFFECTED	200.00	200.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91537955	1,509.90	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4495D

INV. NO/DATE
91537955 22.12.2020

MAKE
HYUNDAI

JOB NO.
305435479

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
06.08.2019

DATE/TIME IN
25.11.2020 11:15

CHASSIS CODE
KMHC851CVKU165194

S/No	Part No.		Qty	Unit Price	%Disc	Net
		AREA				
0003	20-22	REMOVE/REFIX REVERSE SENSOR		40.00		40.00
		SUB-TOTAL	:			560.00

Items total	1,411.12
Add GST @ 7.000 %	98.78
Invoice amount	1,509.90

Issued by : CHEWBEELENG 22.12.2020 13:47:17
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY CLS IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91537955	1,509.90	

Our Ref: CT20110411

Date: 22 December 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/11/2020 @ 09:45 hrs
ALONG BT TIMAH RD
INVOLVING SKU1199M, SMM3368Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4495D** (the "Taxi"). The Taxi was hired to **SAMRI BIN HASSAN IC NO SXXXX409Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

G	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
5	163	1810	0600
76	270	0935	1945
10	214	1040	1915
3	163	1045	1740
4	350	1810	0600
15	191	1035	1725
9	305	1810	0600
51	151	1115	1740
35	287	1810	0605
67	228	0955	1745
79	312	1840	0510

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
23/11/2020	SAMIRI HASSAN	1	1	9	2	5	4	1735
23/11/2020	SHAH ZUL HOG	1	1	9	4	3	2	1810
24/11/2020	SAMIRI HASSAN	1	1	9	6	1	2	1810
24/11/2020	SHAH ZUL HOG	1	1	9	8	8	3	0600
25/11/2020	SAMIRI HASSAN	July					0930	
25/11/2020	Accident?	July				Loyang	1115	—
27/11/2020	Repair	Samir Hassan					—	1530



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-147116

Date of Request: 25/11/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 25/11/2020

Enquiry By Catherine Por Moy Juan

TP Vehicle No. SKU1199M

Accident Date 25/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKU1199M	China Taiping Insurance (Singapore) Pte. Ltd.	10/04/2020-09/04/2021	6389 6111

Thank You.

SUA 4795D

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-147116

Date of Request: 25/11/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 25/11/2020
Enquiry By Catherine Por Moy Juan
TP Vehicle No. SKU1199M
Accident Date 25/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:




Date:

☒ GIRO ☐ Cash ☐ Cheque

TP Insurer Enquiry

Please be informed that there will be a change in the GIARMC system and vendor on **30 November 2020**.
Click here to view details of changes relating to the purchase of Accident Reports with effect from **30 November 2020**.

ENQUIRY DETAILS

Accident Date	25/11/2020	  
NRIC/FIN or Co. Reg. No.		
Vehicle No.	SKU1199M	

Policy Details

Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
Catherine Por Moy Juan [ComfortDelGro Engineering Pte Ltd]	25/11/2020 13:11	SKU1199M	25/11/2020	China Taiping Insurance (Singapore) Pte. Ltd.	6389 6111	10/04/2020- 09/04/2021		Receipt

Note:

- All submitted enquiry will be recorded and you can refer back from the History.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI20013076/Uea3

01 MAR 2021

CHEW CHEE CHIANG

11 MANDAI ESTATE

#07-01

SINGAPORE 789908

Dear Sir/Madam,

**ACCIDENT INVOLVING SKU 1199M AND SHA 4495D / OTHERS ON
25/11/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher

Case Handler

DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 16 April 2021 2:17 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident Involving SKU1199M (OI : CTI - TBA) and SHA4495D (TP : LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

We refer to the email dated 06.04.2021.

Please proceed as follows:

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 1,996.75	\$ 1,509.90
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 250.38 - 312.98 (2.0 - 2.5 days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 100.00 - 125.00 (2.0 - 2.5 days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,614.32	\$ 1,862.28 - 1,949.88

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, April 16, 2021 12:16 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident Involving SKU1199M (OI : CTI - TBA) and SHA4495D (TP : LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 6 April 2021 11:56 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident Involving SKU1199M (OI : CTI - TBA) and SHA4495D (TP : LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

Your ref : SNM20D204650

Our ref : CC3/CTI20013076/Uea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,949.88 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 1,996.75	\$ 1,509.90
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,614.32	\$ 1,949.88

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 1 December 2020 10:25 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident Involving SKU1199M (OI : CTI - TBA) and SHA4495D (TP : LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

Hi Mei Kwan,

Attached the insured report.

P/s: to seek mandate before settlement regardless of amount.

Thank you.

NOTICE :

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 1, 2020 9:55 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident Involving SKU1199M (OI : CTI - TBA) and SHA4495D (TP : LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204650/C02/SKU1199M/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 30 November 2020 3:51 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKU1199M (OI : CTI - TBA) and SHA4495D (TP : LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4495D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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