Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 1 December, 2020 10:25 AM

To: Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI

Subject: RE: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident

Involving SKU1199M (OI: CTI - TBA) and SHA4495D (TP: LKK REF -

CC3/CTI20013076/Uea3) on 25/11/2020

Attachments: SKU1199M.pdf

Categories: HMK

Hi Mei Kwan,

Attached the insured report.

P/s: to seek mandate before settlement regardless of amount.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 1, 2020 9:55 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204650/C02/SKU1199M/LEWLC / FW: Direct Settlement - Accident Involving SKU1199M (OI: CTI - TBA)

and SHA4495D (TP: LKK REF - CC3/CTI20013076/Uea3) on 25/11/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204650/C02/SKU1199M/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 30 November 2020 3:51 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A admin-a@lkkauto.com; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKU1199M (OI: CTI - TBA) and SHA4495D (TP: LKK REF -

CC3/CTI20013076/Uea3) on 25/11/2020

Dear Sirs/Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4495D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)