Nivitha (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg >
Sent: Thursday, 26 November 2020 2:08 PM

To: Christina; Choo, Thelma; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'

Subject: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23

NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

Without Prejudice

Our Reference: CMTD2003445/THE Your Reference: 1AP-202011-30

Hi Christina.

We refer to your email reply of today and will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange Mr. Marcus to conduct the survey for SJV6551C on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Christina < christina@1ap.com.sg>
Sent: Thursday, November 26, 2020 1:55 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: PRI\CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA: 23 NOV 2020 | OUR

REFERENCE: 1AP-202011-30 | YOUR REFERENCE: GBC7992B

Importance: High

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Dear Sirs,

We agreed to use your proposed list of surveyors for SJE PRI.

Our choice of surveyor is as follow:

LKK - MARCUS

Please proceed with the assignment. Kindly get the surveyor to contact me at 91883197 for necessary arrangement.

Thanks and best regards,

Christina Tan Business Development Manager

1st Auto Pro Pte Ltd 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit Office @ #01-49 | Ws @ #01-51 & 52 Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Thursday, November 26, 2020 8:56 AM

To: Christina < christina@1ap.com.sg>; Choo, Thelma < thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA: 23 NOV 2020 | OUR REFERENCE:

1AP-202011-30 | YOUR REFERENCE : GBC7992B

Our Reference: CMTD2003445/THE Your Reference: 1AP-202011-30

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

Date: 26/11/2020

M/S 1ST AUTO PRO PTE LTD

ACCIDENT INVOLVING GBC7992B & SJV6551C ON 23.11.2020

We refer to your Notice of Accident dated 25/11/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that <u>Ms. Thelma Choo</u> is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport < <u>claimsreport@sompo.com.sg</u>>
Sent: Wednesday, November 25, 2020 4:30 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg >; Choo, Thelma < thelma.choo@sompo.com.sg >

Subject: Claim No.: CMTD2003445/THE; FW: PRI SURVEY FOR SJV6551C HONDA FIT | DOA: 23 NOV 2020 | OUR

REFERENCE: 1AP-202011-30 | YOUR REFERENCE: GBC7992B

Importance: High

Hi Colleagues,

PRI for your attention and necessary action.

Best Regards
Raba'ah Mohd Ali
Claims Division

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Christina < christina@1ap.com.sg>
Sent: Wednesday, November 25, 2020 4:26 PM
To: claimsreport < claimsreport@sompo.com.sg>

Subject: PRI SURVEY FOR SJV6551C HONDA FIT | DOA: 23 NOV 2020 | OUR REFERENCE: 1AP-202011-30 | YOUR

REFERENCE: GBC7992B

Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit Office @ #01-49 | Ws @ #01-51 & 52 Singapore 415875 | DID: 9188 3197