

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 3 March 2021 1:35 PM
To: Choo, Thelma; Admin-D (LKKAuto); assignments; SUR
Subject: RE: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B
Attachments: LKK PHOTO.pdf; LKKAdjustment1a _82_.pdf; LKKInspection _80_.pdf; SMO_LKKInvoice1 _AC2100060.pdf; TP GIA REPORT.pdf

Dear Thelma,

Enclosed survey report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Wednesday, 3 March 2021 9:56 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B
Importance: High

Dear Denise,

We refer to your email below

Please let us have the finalized survey report ASAP.

Thank you

Working From Home with effect from 03 April 2020 till further notice

***** Please note that we have shifted to 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623**

Best Regards

Thelma Choo

Claims Division

D: 6322 4681 | **T:** 6461 6555

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, December 31, 2020 11:39 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

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Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJV 6551C

Date of survey: 26/11/2020

Number of days (estimated) : 10 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 27 November 2020 1:26 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR
REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJV 6551C on 26/11/2020.

We are pending estimate from repairer.

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 26 November 2020 2:11 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE :
1AP-202011-30 | YOUR REFERENCE : GBC7992B

Hi LKK,

Attached herewith both SAS reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

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From: Teo, Grace

Sent: Thursday, November 26, 2020 2:08 PM

To: Christina <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK(MC) \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

Without Prejudice

Our Reference: CMTD2003445/THE

Your Reference: 1AP-202011-30

Hi Christina,

We refer to your email reply of today and will appoint **Mr. Marcus Chua** of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange **Mr. Marcus** to conduct the survey for **SJV6551C** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Christina <christina@lap.com.sg>
Sent: Thursday, November 26, 2020 1:55 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: RE: PRI \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B
Importance: High

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Dear Sirs,

We agreed to use your proposed list of surveyors for SJE PRI.

Our choice of surveyor is as follow:

LKK - MARCUS

Please proceed with the assignment. Kindly get the surveyor to contact me at 91883197 for necessary arrangement.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, November 26, 2020 8:56 AM
To: Christina <christina@lap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: PRI \ CMTD2003445/THE - SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

Our Reference: CMTD2003445/THE
Your Reference: 1AP-202011-30

Without Prejudice
EMAIL ONLY

Date: 26/11/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S 1ST AUTO PRO PTE LTD

Dear Christina,

ACCIDENT INVOLVING GBC7992B & SJV6551C ON 23.11.2020

We refer to your Notice of Accident dated 25/11/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Wednesday, November 25, 2020 4:30 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Claim No. : CMTD2003445/THE; FW: PRI SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

Importance: High

Hi Colleagues,

PRI for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Christina <christina@lap.com.sg>

Sent: Wednesday, November 25, 2020 4:26 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: PRI SURVEY FOR SJV6551C HONDA FIT | DOA : 23 NOV 2020 | OUR REFERENCE : 1AP-202011-30 | YOUR REFERENCE : GBC7992B

Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197