

## Summer Lee (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 26 November, 2020 1:50 PM  
**To:** Ryder Auto workshop; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com)); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Phoebe Xie; Ivy Yong  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XE4164Z; Our Vehicle: SJP3410C Accident involving SJP3410C & XE4164Z On 23 Nov2020

**Importance:** High

Hi Orson

Kindly provide us TP accident report ASAP to register this case, thank you.

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

### ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Ryder Auto workshop <ryderautoworkshop@gmail.com>  
**Sent:** Thursday, 26 November 2020 11:56 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Phoebe Xie <phoebe.xie@ergo.com.sg>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XE4164Z; Our Vehicle: SJP3410C Accident involving SJP3410C & XE4164Z On 23 Nov2020

Dear Pauline,

Kindly assign LKK.

Thank you

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277

On Thu, Nov 26, 2020 at 11:27 AM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear June,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Wednesday, 25 November 2020 5:06 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle XE4164Z; Our Vehicle: SJP3410C Accident involving SJP3410C & XE4164Z On 23 Nov2020

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

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