

RE: SNM20D204605/C02. FW: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Wed 6/16/2021 8:52 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (959 KB)

SNM20D204605 Ins SAS Report.pdf;

Dear Asher,

Ins report attached for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 29 March 2021 12:50 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204605/C02. FW: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

Hi Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 26 January 2021 7:58 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204605/C02. FW: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

Hi Cecilia,

We refer to the above matter.

Enclosed a copy of the Preliminary Advise and Third party estimate for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 21 January 2021 4:24 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204605/C02. FW: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Monday, November 30, 2020 3:59 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204605/C02. FW: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

[Strictly Confidential]

Dear Sirs

Please be informed that we are unable to comment on liability as our insured had not reported the accident.

Thank you.

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Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 27 November 2020 4:27 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204605/C02/ SJK2456D/LOWCT/ FW: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

Dear all,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM20D204605/C02/ SJK2456D/LOWCT.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 27 November 2020 3:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJK 2456D (OI : CTI - TBA) and GU 1706Y (TP : LKK REF - CC6/CTI20013052/Ues3) on 19/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GU 1706Y at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)