

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 26 November, 2020 9:23 AM
To: motorclaims@kscgp.com; SUR; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: SNM20D204557/C02/GBF5791L/TOHHS - Conduct Pre-Repair Survey: Your insured: GBF 5791L and our ref: SLP 2120Y/WL/ps/cl
Attachments: 2nd PRS (accept).pdf

Without Prejudice

Your ref: SLP 2120Y/WL/ps/cl
Our ref: **SNM20D204557/C02/GBF5791L/TOHHS**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SLP2120Y. (email below refers)

Merimen shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Motor Claims <motorclaims@kscgp.com>
Sent: Wednesday, November 25, 2020 7:09 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: SNM20D204557/C02/GBF5791L/TOHHS / Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBF 5791L and our ref: SLP 2120Y/WL/ps/cl

Dear Alfred,

Please find enclosed 2nd PRS for your attention. Our client is agreeable to choose Adrian Ling (LKK) as a Single Joint Expert.

Thank you.

N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0982 / Fax: 6538 3708

Email: accident@kscgp.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: 25 November 2020 18:00

To: Motor Claims <motorclaims@kscgp.com>; Accident <accident@kscgp.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM20D204557/C02/GBF5791L/TOHHS / Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBF 5791L and our ref: SLP 2120Y/WL/ps/cl

Without Prejudice

Your ref: SLP 2120Y/WL/ps/cl

Our ref: **SNM20D204557/C02/GBF5791L/tohhs**

Dear Sirs

We refer to your email of 24/25 November 2020 pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh
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From: Claims Dept of CTI

Sent: Wednesday, November 25, 2020 11:46 AM

To: motorclaims@kscgp.com; Accident@kscgp.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204557/C02/GBF5791L/TOHHS / FW: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBF 5791L and our ref: SLP 2120Y/WL/ps/cl

Dear Alfred,

Please conduct PRS for SLP2120Y.

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Tuesday, 24 November 2020 5:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Accident <accident@kscgp.com>

Subject: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: GBF 5791L and our ref: SLP 2120Y/WL/ps/cl

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

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