

Cecilia Chong (LKK Auto)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Monday, 4 January 2021 5:19 PM
To: Cecilia Chong (LKK Auto)
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Kevin Leong Wai Kit; Steve Chen (LKK Auto); Admin A
Subject: RE: SLS3374J (KIA) - FINALIZE TP CLAIM (AIG)
Attachments: SLS3374J - Letter of Demand.pdf

Dear Cecilia,

Pls. refer to attached LOD.

Our customer, **Leow Kok Kian** is insured with **SOMPO** claims as follows.

Cost of repair	\$ 3,163.99	
Loss of rental	\$ 642.00	(\$128.40 x 5 days)
GIA search fee	\$ 2.00	

Total	\$ 3,807.99	

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: 18 December 2020 10:16 AM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLS3374J (KIA) - FINALIZE TP CLAIM (AIG)



Exceptional Journeys

To:
Cycle & Carriage Automotive Pte Limited /
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [13.11.2020]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLS3374J (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 12.11.2020 (*date and time of accident*) on/along SLE (BKE) BEFORE LENTOR AVE EXIT (*location*) between the Vehicle and SML9079Y (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

+

A handwritten signature in black ink, appearing to read "Leow Kok Kian". The signature is written in a cursive style with a large initial "L".

Name: LEOW KOK KIAN

NRIC / Passport No. / Company Registration No.: 095H

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,163.99 (Repair Cost), S\$535.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLS 3374J that was damaged pursuant to the accident which occurred on 12/11/2020 (date) along SLE(BKE) BEFORE LENTOR AVE EXIT (location) involving vehicle no/s SML 9079Y. This is pursuant to the inspection conducted on 07/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEOW KOK KIAN ("the third party claimant") of vehicle no. SLS 3374J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLS 3374J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of MAY (month) 20 21 (year)



Cry

Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info														
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 10/12/2020	<table> <tr> <td>Cust No/Name</td><td>/LEOW KOK KIAN (LIAO GUOJIAN)</td></tr> <tr> <td>Reg No/Reg Date</td><td>SLS3374J / 20/09/2017</td></tr> <tr> <td>Date In/Mileage</td><td>07/12/2020/ 77586</td></tr> <tr> <td>Chassis/Package</td><td>KNAFZ411MJ5740249 /FS315N</td></tr> <tr> <td>Engine No</td><td>G4FGHH678898</td></tr> <tr> <td>Make/Model</td><td>KIA/CERATO K3 1.6 A SX SR</td></tr> <tr> <td>Colour/Trim</td><td>K3R TEMPTATION RED / WK SATURN BLACK</td></tr> </table>	Cust No/Name	/LEOW KOK KIAN (LIAO GUOJIAN)	Reg No/Reg Date	SLS3374J / 20/09/2017	Date In/Mileage	07/12/2020/ 77586	Chassis/Package	KNAFZ411MJ5740249 /FS315N	Engine No	G4FGHH678898	Make/Model	KIA/CERATO K3 1.6 A SX SR	Colour/Trim	K3R TEMPTATION RED / WK SATURN BLACK
Cust No/Name	/LEOW KOK KIAN (LIAO GUOJIAN)														
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Make/Model	KIA/CERATO K3 1.6 A SX SR														
Colour/Trim	K3R TEMPTATION RED / WK SATURN BLACK														

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
LAX00000	Credit	18/12/2020/ 10:32	TLK	884 / Lauro Songcuan	24819	81451915

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE REAR BODY KIT & AFFECTED AREAS, REPAIR ON REAR RH FENDER & REAR BUMPER				400.00
E PNT98000 SPRAY PAINT ON REAR BUMPER , BODYKIT & REAR RH FENDER				1050.00
E PNT88000 REMOVE & INSTALL REAR PARKING ASSIST				120.00
M SUNDRY PERFORM RUST PREVENTION ON AFFECTED PORTIONS				40.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				120.00
M SUNDRY SUNDRIES				20.00
X BODY KITS UNPAINTED K3	1.00	1177.00	00.00	1177.00
Z TEXT TP CLAIM AIG - SML9079Y DOA: 12.11.2020 SURVEY: STEVE (LKK) 07/12/2020 04 DAYS				
<i>Guarantee Your Warranty. Maintain with Cycle & Carriage!</i>				

Parts	1,177.00	Nett	2,957.00
Labour	1,720.00	7% GST on	2957.00
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,163.99
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	60.00	Total Due	3,163.99
Total(w/o GST)	2,957.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LEOW KOK KIAN

INVOICE : AR2012-0147
DATE : 12/12/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202012-0028

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMG2399X 600.00
Make / Model :
Rental Dates : Rental Billing From 07/12/2020 To 12/12/2020
Period : 5 days
Rental Rate : S\$ 128.40 Per Day (Including GST)
Reference No : SLS3374J

AMOUNT : S\$
SIX HUNDRED FORTY-TWO DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 600.00
GST 7% : 42.00

TOTAL S\$: 642.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

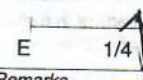


RENTAL AGREEMENT

202012-0028

Hirer's Name LEOW KOK KIAN		Date of Birth 28.03.1983	Passport/ Nric No. S8310095 H	Nationality S'pore
Address 329B ANCHORVALE ST.		Occupation	Driving Licence No.	Date of Expiry
# 06-585	Postal Code 572329	Contact No.	Mobile Phone No. 88384828	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 07.12.2020	Time 0900	Mileage	
		KM	
Date 12.12.20	Time 10.14 am	Mileage	Remarks
		KM	

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	5	@	120 + GST	600
DISCOUNT				
GST @ 7%				42
TOTAL				642
EXTENSION			AR2012-0147	
Kevin/Tehan - TP/AIG				
SLS3374 J				
				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMG2399X	MODEL
FROM 07.12.2020	RETURN

*Estimate Date. For actual return see CHECK IN

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-147119

Date of Request: 25/11/2020

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 25/11/2020
Enquiry By Kevin Leong Wai Kit
TP Vehicle No. SML9079Y
Accident Date 12/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SML9079Y	AIG Asia Pacific Insurance Pte. Ltd.	11/06/2019-10/06/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-147119

Date of Request: 25/11/2020

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 25/11/2020
Enquiry By Kevin Leong Wai Kit
TP Vehicle No. SML9079Y
Accident Date 12/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 18 December 2020 10:12 AM
To: KENNLINZX@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC4/AIG20013038/Egs3 *** ACCIDENT INVOLVING SML 9079Y / SLS 3374J / OTHERS ON 12/11/2020 ***

Our Ref: CC4/AIG20013038/Egs3

18 DECEMBER 2020

LIN ZIXIANG KENNETH

Dear Sir/Madam,

ACCIDENT INVOLVING SML 9079Y / SLS 3374J / OTHERS ON 12/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SLS 3374J.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SLS3374J (6659697168SG)**
[SML9079Y]
TP
LEOW KOK KIAN
Nov 12 2020 8:00AM
[LIN ZIXIANG KENNETH]
Cycle & Carriage KIA Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent
on 11/02/2021 09:43 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3700.99) - SLS3374J - Claim Handler:
Yong, Joanne

Approved:3700.99.