

## Asher Sng (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Friday, 22 January 2021 12:42 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 20/11/2020 involving SHD 6285P & SLP 5404J (China Taiping's insured) Our Ref: TAX/11/20/2041/lg  
**Attachments:** 4793\_001.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,070.99
Loss of Rental	\$1,073.79 ( 9 days x \$119.31 )
Loss of Income	\$540.00 ( 9 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3,691.78</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Scene photos

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



## **AUTHORIZATION TO ACT**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHD 6285P** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6285P** that was damaged pursuant to the accident which occurred on **20/11/2020** (date) along **SIN MING AVE** (location) involving vehicle no/s **SLP 5404J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of March (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

Date: 21/11/2020

Our Ref. No.:

Letter of Authorisation

I, Name LEE SEK HOE (NRIC No.: [REDACTED])  
registered hirer / relief driver / taxi share driver of SMRT taxi registration number  
SHD6285P, hereby authorise **SMRT Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and SLP 5404PJ happened on 20/11/20  
along 540 place Sims Avenue  
(the "Accident") on my behalf, including but not limited to instituting and any claims or  
proceedings against such party or parties (as AutoSvs deems fit in its absolute  
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or  
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve  
and settle any proceeding or claim arising out of the accidents, including but not limited  
to doing any act or executing any document or signing the Discharge Voucher on my  
behalf as may be required.

Name

LEE SEK HOE

Signature: 

NRIC No.

Tel No.

Address

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00172342003

Claim No : SNM20D204583

Claimant : SMRT TAXIS PTE LTD

Amount : S\$3,100.00

SINGAPORE DOLLARS THREE THOUSAND AND ONE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6285P

Insured Vehicle No. : SLP 5404J

Date of Loss : 20/11/2020

Place of Accident : SIN MING AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FEDERICK FONG SENG HUAT

Driver Name : KANG PIN YIN KAREN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,100.00
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TOTAL . . . . .	S\$ 3,100.00
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Claimant Name : SMRT TAXIS PTE LTD

NRIC No : 1XXXXX369K

Signature : \_\_\_\_\_



Date : \_\_\_\_\_

30 MAR 2021

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd

~~2 Tanjong Katong Road, Tower 3, Paya~~

~~Lebar Quarter, #08-01, Singapore 437161~~

Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 1990042802

Invoice No. : IV210100155

Date : 14.01.2021

Vehicle No. : SHD6285P

Your Ref No. : TAX/11/20/2041

Our Ref No. : 24108880

Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
REAR BUMPER REINFORCEMENT	1.00	\$ 332.70	(25.00 ) \$ 83.17	\$ 249.53
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00 ) \$ 93.62	\$ 280.88
COVER, REAR FLOOR UNDER CENTER	1.00	\$ 229.90	(25.00 ) \$ 57.47	\$ 172.43
Sub-Total				\$ 1530.99
<b>Labour</b>				
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
<b>Others</b>				
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00 \$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00 \$ 0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	1.00	\$ 100.00	0.00 \$ 0.00	\$ 100.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00 \$ 0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00 \$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00 \$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00 \$ 0.00	\$ 0.00
GRAND TOTAL				\$ 2,070.99

Remark :

Make/Model :

Accident Date : 20.11.2020

Payment instructions:-

By cheque: crossed and made payable to

**SMRT TAXIS PTE LTD**

and mail to:-

**Claims Department**

**No.60 Woodlands Industrial Park E4**

**Singapore 757705**

*Koo Yew Chung*

Koo Yew Chung (Jan 14, 2021 11:40 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd



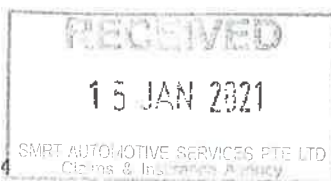
SMRT Automotive Services Pte Ltd  
~~2 Tanjong Katong Road, Tower 3, Paya-~~  
~~Lobar Quarter, #08-01, Singapore 437161~~  
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV210100155  
Date : 14.01.2021  
Vehicle No. : SHD6285P  
Your Ref No. : TAX/11/20/2041  
Our Ref No. : 24108880  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00 )	\$ 121.40	\$ 364.20
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	1.00	\$ 11.00	(25.00 )	\$ 2.75	\$ 8.25
PAD, RR BUMPER, RH & LH , 2	1.00	\$ 4.00	(25.00 )	\$ 1.00	\$ 3.00
PAD, RR BUMPER, RH & LH , 1	1.00	\$ 4.00	(25.00 )	\$ 1.00	\$ 3.00
PAD, RR BUMPER, CTR	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.30	0.00	\$ 0.00	\$ 0.00
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.50	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	1.00	\$ 132.60	(25.00 )	\$ 33.15	\$ 99.45
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00 )	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	0.00	\$ 374.50	0.00	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	1.00	\$ 22.00	(25.00 )	\$ 5.50	\$ 16.50
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$ 0.00	\$ 0.00

**Payment instructions:-**

By cheque: crossed and made payable to

**SMRT TAXIS PTE LTD**

and mail to:-

**Claims Department**

**No.60 Woodlands Industrial Park E4**

**Singapore 757705**

*Koo Yew Chung*

Koo Yew Chung [Jan 14, 2021 11:40 GMT+8]

Authorised Signature

for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/20/2041

From: SMRT Taxis Pte Ltd

Date: 2/12/2020

**ACCIDENT ON 20/11/2020 INVOLVING SHD 6285P SLP 5404J ALONG SIN MING AVENUE**

This is to confirm that the daily rental rate for SHD 6285P is \$119.31 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 09/11/2020

Date Generated : 30/11/2020

Accident End Date : 30/11/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/20/2041	SHD6285P	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24108660	21/11/2020 12:25 AM	30/11/2020 9:21 AM

2



## Enquire Transaction History

### Transaction History Details

Log Date/Time:	21 Nov 2020 / 11:11:31	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLP5404J	Business Transaction Reference No.:	20201121111131148121
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 20 Nov 2020 19:20:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

## **Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 22 January 2021 11:39 PM  
**To:** kkleostar@gmail.com  
**Subject:** ACCIDENT INVOLVING SLP 5404J AND SHD 6285P ON 20/11/2020

**Our Ref: CC3/CTI20013025/Qea3**

22 JAN 2021

**FEDERICK FONG SENG HUAT**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLP 5404J AND SHD 6285P ON 20/11/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

## Asher Sng (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 19 March 2021 12:10 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at \$ 3,102.85 (all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 9 March 2021 8:36 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

Your ref : SNM20D204583/C02/SLP5404J/CHNGPW

Our ref : CC3/CTI20013025/Qea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$3,102.85 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,164.90	\$ 2,079.99
2. Loss of Rental (9days x \$119.31)	\$ 1,073.79	\$ 715.86 (6days x \$119.31)
3. Loss of Income (9days x \$60)	\$ 540.00	\$ 300.00 (6days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 7,785.69	<b>\$ 3,102.85</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Tuesday, 29 December 2020 12:13 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

**Importance:** High

**[Strictly Confidential]**

Without Prejudice

Dear Mei Kwan/Asher

Our insured has filed SAS report.

Attached herewith SAS report for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng

**Sent:** Thursday, 17 December 2020 3:11 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

Dear Mei Kwan

Regret to advise that our insured has yet to file accident report.

We have sent final reminder letter to insured.

**NOTICE :**

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**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 10 December 2020 10:16 AM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**"Best Wishes for Merry Christmas & Happy New Year 2021"**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Monday, 30 November, 2020 5:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

Dear Asher

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via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 26 November 2020 3:30 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204583/C02/SLP5404J/CHNGPW / FW: Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204583/C02/SLP5404J/CHNGPW.

Dear Adeline,

Pls revert LKK.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 25 November 2020 6:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLP5404J (OI : CTI - TBA) and SHD6285P (TP : LKK REF - CC3/CTI20013025/Qea3) on 20/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6285P at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)