

## Summer Lee (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Wednesday, 25 November, 2020 4:04 PM  
**To:** Kitty Tan; Gnoh, Pau Loong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'  
**Cc:** Natalie Ng; Lua Siew Hui; Wendy Jiang  
**Subject:** LKK \ CMTD2003426/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGR 249Y AND SFR 83U ON 22ND NOVEMBER 2020 AT ABOUT 1300 HRSS [2011-7810 (BSA)(PD)]

### Without Prejudice

Our Reference: CMTD2003426/GPL  
Your Reference: [2011-7810 (BSA)(PD)]

Hi Kitty,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SGR249Y** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Kitty Tan <kitty\_tan@rssolomon.com>

**Sent:** Wednesday, November 25, 2020 3:24 PM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

**Cc:** Natalie Ng <natalie\_ng@rssolomon.com>; Lua Siew Hui <lua\_siewhui@rssolomon.com>; Wendy Jiang <wendy\_jiang@rssolomon.com>

**Subject:** RE: PRI \ CMTD2003426/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGR 249Y AND SFR 83U ON 22ND NOVEMBER 2020 AT ABOUT 1300 HRSS [2011-7810 (BSA)(PD)]

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to your email dated 25 November 2020.

We are instructed by our client that they will be appointing LKK Auto Consultants as a single joint expert.

In this respect, please arrange your surveyors to contact Ms. Cuiping Lee of Best Solution Autocare Pte Ltd at Office No. 6744 0777 and Mobile no. 85880777 for a pre-repair survey of our client's vehicle located at 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, November 25, 2020 2:45 PM  
**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>  
**Subject:** PRI \ CMTD2003426/GPL - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SGR 249Y AND SFR 83U ON 22ND NOVEMBER 2020 AT ABOUT 1300 HRSS [2011-7810 (BSA)(PD)]

Our Reference: CMTD2003426/GPL  
Your Reference: [2011-7810 (BSA)(PD)]

Date: 25/11/2020

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S R.S. SOLOMON LLC**

Dear Kitty,

**ACCIDENT INVOLVING SFR83U & SGR249Y ON 22.11.2020**

We refer to your Notice of Accident dated 25/11/2020.

***Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg) .***

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	

		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Wednesday, November 25, 2020 2:35 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SGR 249Y.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SFR 83U at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : Best Solution Autocare Pte Ltd

Address : 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

Contact : Ms. Cuiping Lee Office No. 6744 0777 Mobile no. 85880777

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

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