



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140D

08th December 2020

Ref: SH9737G

Our Ref: TPC/SJY5169P/T0802

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road
#16-01 City House
Singapore 068877

Dear Sir/Mdm,

ACCIDENT BETWEEN SJY5169P AND SH9737G ALONG GRANGE ROAD NEAR LORNIE HILL DATE 23/11/2020 @17:15HRS.

We are the repairer of motor vehicle no. **SMS9851Y** which was involved in the above accident.

Our investigation reveals that the owner of motor vehicle No. **SHD9035A** is insured with your organization at the time of the accident. Owner of vehicle No. **SMS9851Y** sustained damages and the owner is now claiming the following cost of repairs and other consequential loss suffered as itemized below:-

1) Cost of Repair (TI062740)	S\$ 9,630.00 nett
2) TP13739 (PRI n weekend include) (Rental vehicle not applicable for Pte Hire usage)	S\$ 856.00 nett
3) Search Fee (TP108177)	S\$ 7.49 nett
4) Loss of Income (Pte Hire)	S\$ 800.00 nett

Total Amount **S\$ 11,293.49 nett**

Enclosed all the above supporting documents and Letter of Authorization to Act cum Discharge Voucher and Letter of Authority for Third Party claims.

Your prompt attention and settlement of the above claim would be very much appreciated.

Thank you.
Yours sincerely

Janet Lim
Falcon-Air Auto Services Pte Ltd
Email Add: janet@falconair.com.sg
(Tampines Branch)

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

FALCON - AIR AUTO SERVICES PTE LTD
[a subsidiary of Falcon-Air Holdings Pte Ltd]

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SJY 5169P & SH9737G

ON 23/11/2020 ALONG Grange Road Near Lornie Hill

CO. REG NO/

I, Chua Swee Shng, Robin

NRIC NO. S7200355A

Of Blk 113 Tampines St 11, H06-155 S(521113)

Owner of Motor Vehicle Registration No.: SJY 5169P do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

24/11/20 

Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

Date & Signature of Driver

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004814MFSH
ACCIDENT DATE : 23/11/2020
ACCIDENT LOCATION : GRANGE ROAD AND LEONIE HILL JUNCTION
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : SELAMUTHU KUNASEGARAM
INSURED VEHICLE : SH 9737G
INVOLVED PARTY : SJY 5169P
SETTLEMENT SUM : \$ 10,800.00

"WITHOUT PREJUDICE"
to any
PERSONAL INJURIES"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHUA SWEE SHNG, ROBIN

Signature and Date :

 15/03/2021

WITNESS :



Signature and Date :





FALCON-AIR

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD
#16-01 CITY HOUSE SINGAPORE 068877

Attention : Motor Claim Department

Contact : 62222311 Fax No. : 62223547

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : TI062740

Date : 08/12/2020
Vehicle Num. : SJY 5169P
Make/Model : TOYOTA PRIUS
Chassis/Eng# : ZVW305123371
Accident Date : 23/11/2020
Claim No. :
Reference :
Policy No. :

BEING LUMP SUM REPAIR
(Inclusive of Parts, panel beating, labour
and spray painting)

Amount S\$

9,000.00

E. & Total S\$: 9,000.00
GST 7% S\$: 630.00
Amount Due S\$: 9,630.00

for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S[128226] Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : **TP 13739**

Please quote full invoice number when making payment

V. A. Nr.		Vehicle Reg. Nr. SJE 800311		Model Type Mini Cooper		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks FAAS-5145169P		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	0900 02/12/2020
\$	Per Month	\$		KM OUT		Hour	Day Mth Yr
Plus First	Km Free Per	thereafter,		KM DRVN		Time/Date Out	1542 24/11/2020
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name Chua Swee Shing, Robin				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address Blk 113 Tampines St 11 H 06-155 (501113)				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co.Reg. No.		Tel. No (Res/HP/Pgr) 87686168		Fax. No.		Rental Charge Computation	
Reference Contact		Tel. No. (Ofc)		Vehicle Hire		Dollars Cents	
Driver's Name		D.O.B. 4/1/72		8 days		800 00	
Driver's Address As Above							
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country S7200355A		CDER			
Driving Licence Nr. 7200355A		Expiry / Pass Date 2/10/98		Issued By -IP		PAI	
Additional Driver's Name		D.O.B.		Delivery / Collection Fee			
Additional Driver's Address				Petrol			
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country					
Driving Licence Nr.		Expiry / Pass Date		Issued By		Sub-Total	
Method Of Payment		<input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				7 800 00	
Details of Payment		Amount \$ Date Rec'd by				Add GST @ 7 %	
						56 00	
						Total Net Charges (incl. GST)	
						4 856 00	
						*Less Total Prepayment/Deposit Rec'd	
						Balance Amount Due/Refundable	
						Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque	
						Received \$ By Hirer X	
						Out By In By	
						Check In Station Computed By	
						Extension 1. 2. 3.	
						Remarks: Vehicle Out Remarks: Vehicle In	
						E 1/4 1/2 3/4 F	
						↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned	

Hirer is responsible for the first \$ 2,500.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage.

Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

* Not applicable for Private Hire Usage.

X
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FA RENTAL AGREEMENT NO. : **TP 13739**

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: email@falconair.com.sg

Insurance Particulars Enquiry By Agents Detail

Page 1 of 1

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SH9737G	23 Nov 2020 / 17:15:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

Previous

OK



Thank you

Ng Jacqueline has successfully logged out.

Your last login date and time was 24 Nov 2020, 16:30:50.

To return to ONE.MOTORING, please click [here](#)For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SH9737G	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	24 Nov 2020 / 16:31:34

Jaslin Kok (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Wednesday, 24 February 2021 12:28 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF - CC6/FCI20013013/Ura3) on 23/11/2020

Dear Jaslin,

Pls offer as per below :

COR - \$9,630
LOR - \$560 to \$700 (\$80 to \$100 x 7 days)
LOI - \$350 to \$480 (\$50 to \$60 x 7 to 8 days)
LTA - \$7.49
TOTAL - \$10,547.49 to \$10,817.49

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 1 February 2021 11:00 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH9737G (FCI) AND SJY5169P (TP) ON 23/11/2020

We refer to the above matter.

We seek your approval to offer repairer "FALCON-AIR AUTO SERVICES PTE LTD" at **\$11,053.49 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 20,112.19	\$ 9,630.00 (\$9,000.00 +7%GST)
2. Loss of Rental (08days x \$107.00)	\$ 856.00	\$ 856.00 (08days x \$107.00)
3. Loss of Income (08days x \$100.00)	\$ 800.00	\$ 560.00 (08days x \$70.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 21,775.68	<u>\$ 11,053.49</u>

Surveyor recommended 6 days for repair + 1 PRS + 1 Sunday = 8Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 24 December 2020 2:01 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Jaslin,

Liability is clear. Pls proceed with ES.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 24 December 2020 11:33 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Liability: 100% BOLA 11(a)

Remarks: Insured driver U-turn across main road

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 24 December 2020 10:12 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Jaslin,


Attached herewith the video footage.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or

viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 24 December 2020 9:35 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Chris

Kindly advise if the video footage is available?

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 27 November 2020 12:04 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Jaslin,

We refer to your email below.

No VF is available as of now.

For future cases, kindly note that its usually take 3 to 4 weeks for the VF to be available after the accident date.

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 27 November 2020 11:57 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - D20004814MFSH) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Chris

We refer to the above matter.

Kindly let us have a copy of your insured's **Accident video** as stated in accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 27 November 2020 9:03 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin

A <admin-a@lkkauto.com>

Subject: Our Ref : D20004814MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - TBA) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Mei Kwan,

Attached herewith the GIA report of our insured.

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 November 2020 5:52 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH9737G (OI : FCI - TBA) and SJY5169P (TP : LKK REF -CC6/FCI20013013/Ura3) on 23/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJY 5169P at M/s Falcon-Air Auto Services Pte Ltd - Tampines on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Jaslin.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)