

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 25 November, 2020 3:03 PM
To: Cheonghoh Law; 'assignments'
Cc: motor@insurehub.com.sg; claims@insurehub.com.sg; Claims Dept of CTI; sur@lkkauto.com
Subject: RE: O/R: SNM20D204523/C02/SGK2176Y/TANKL / FW: PRS for SLQ 4720 Y accident involving vehicle SGK 2176 Y on 21 November 2020 along Sultan gate Towards Pahang Street (CH Ref: LCH.lg/W8CPA-10548.20)
Attachments: 10548 - prs.pdf

WITHOUT PREJUDICE

Dear Catherine,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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-----Original Message-----

From: Cheonghoh Law <mail@cheonghoh.sg>
Sent: Wednesday, November 25, 2020 1:23 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Cheonghoh Law <mail@cheonghoh.sg>; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; motor@insurehub.com.sg; claims@insurehub.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R: SNM20D204523/C02/SGK2176Y/TANKL / FW: PRS for SLQ 4720 Y accident involving vehicle SGK 2176 Y on 21 November 2020 along Sultan gate Towards Pahang Street (CH Ref: LCH.lg/W8CPA-10548.20)

Dear Sirs,

We refer to the above matter and to your email of 24 November 2020.

Our client hereby nominate LKK Auto Consultants Pte Ltd named in your said email of paragraph 4 to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact our client's workshop, Car Pro Auto, Blk 6 Woodlands Road 399J Yew Tee Industrial Estate, Singapore 678008 for the said survey of SLQ 4720 Y.

Contact Person : Ting Wei
Telephone : 9750 6777

Kindly proceed to do the needful.

Thanks & regards
Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

> On 24 Nov 2020, at 9:15 PM, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:
>
> Without Prejudice
>
> CH Ref: LCH.lg/W8CPA-10548.20
> CTI Ref: SNM20D204523/C02/SGK2176Y/TANKL – ACCIDENT NOT REPORTED
>
> Dear Sirs
>
> We refer to your email of 24 November 2020.
>
> Take Notice that we shall not be accepting any of your surveyors as SJE.
>
> While waiting for our Insured to file Accident Report, kindly note the following:
>
> • We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
>
> • We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
>
> 1. Gary Soon (FTA)
> 6. Marcus Chua (LKK)
> 2. Chow Bo Xiong (FTA)
> 7. Kenneth Kong (LKK)
> 3. Ben Chua (FTA)

- > 8. Adrian Ling (LKK)
- > 4. Ng You Han (FTA)
- > 9. Mohd Taufikh (LKK)
- > 5. Henry Ng (FTA)
- > 10. Steve Chen (LKK)

>

> • If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

>

> • As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

>

> • As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

>

> If you have any queries, please email us at claimsdept@sg.cntaiping.com

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>

> Best Regards

>

> Alfred Toh

> Senior Executive

> Claims Department

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> Email: claimsdept@sg.cntaiping.com

> alfred.toh@sg.cntaiping.com

> W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7C25c6dbefd16f4b7e44a308d891021dec%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637418785590211853%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C1000&data=H3CYqrBK5zxXn%2Bt%2B2jKHvVWWi%2BvoDNzY1fg8351DiMM%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7C25c6dbefd16f4b7e44a308d891021dec%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637418785590211853%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C1000&data=Jl2v99w3DJW2XXj%2FaOvLKKL%2FNbrJECKPummGi%2BnVLkw%3D&reserved=0> | WeChat: 太平獅城 TaipingSG

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> -----Original Message-----

> From: Cheonghoh Law <mail@cheonghoh.sg>

> Sent: Tuesday, November 24, 2020 7:02 PM

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Cc: Cheonghoh Law <mail@cheonghoh.sg>; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

> Subject: Re: O/R: SNM20D204523/C02/SGK2176Y/TANKL / FW: PRS for SLQ 4720 Y accident involving vehicle SGK 2176 Y on 21 November 2020 along Sultan gate Towards Pahang Street (CH Ref: LCH.lg/W8CPA-10548.20)

>

> Dear All,

>

> Kindly let us hear from you on list of surveyor's.

>

> Thanks & regards

> Catherine

> CHEONGHOH LAW CORPORATION

> Blk 53 Chin Swee Road #03-05

> Singapore 160053

> T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

>

>

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>> On 24 Nov 2020, at 2:56 PM, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

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>> Dear Irene,

>>

>> Please conduct PRS for SLQ4720Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

>>

>> Note: officer in charge – Tan Kah Leong 63896193.

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>> *** Kindly quote our reference number when replying.

>>

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>>

>> Thank you

>>

>> Chong Boon Sen

>> Claims Department

>>

>> China Taiping Insurance (Singapore) Pte. Ltd.

>> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>> DID: (65) 63896116 | F: (65) 62247175

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>> W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7C25c6dbefd16f4b7e44a308d891021dec%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637418785590211853%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C1000&sdata=H3CYqrBK5zxXn%2Bt%2B2jKHvVWWi%2BvoDNzY1fg8351DiMM%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7CKahLeong.Tan%40sg.cntaiping.com%7C25c6dbefd16f4b7e44a308d891021dec%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637418785590211853%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C1000&sdata=Jl2v99w3DJW2XXj%2FaOvLKKL%2FNbrJECKPummGi%2BnVLkw%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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> >

> > From: Cheonghoh Law <mail@cheonghoh.sg>

> > Sent: Monday, 23 November 2020 6:13 PM

> > To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> > Cc: Cheonghoh Law <mail@cheonghoh.sg>

> > Subject: Re: PRS for SLQ 4720 Y accident involving vehicle SGK 2176 Y on 21 November 2020 along Sultan gate Towards Pahang Street (CH Ref: LCH.lg/W8CPA-10548.20)

> >

> > Dear Sirs,

> >

> > We enclose herewith our letter of PRS and await your urgent reply.

> >

> >

> > Thanks & regards

> > Catherine

> > CHEONGHOH LAW CORPORATION

> > Blk 53 Chin Swee Road #03-05

> > Singapore 160053

> > T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

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