

Our Ref : T 1120 / SHA1898U /CK(st)  
Your Ref :  
Date : 3-Dec-2020

**COMFORTDELGRO**  
**ENGINEERING**

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA1898U YOUR INSURED XE 2255H**  
**AND OTHER ON 24-Nov-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA1898U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : XE 2255H we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,831.97
6	<u>3</u> days Loss of Rental @ \$ <u>125.19</u> per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 2,209.54

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 240.00
Total Claims :		\$ 2,449.54

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : XE 2255H
- c) GIA / Police report/s of : SHA1898U
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) PIR ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Catherine Koh*

CDGE Claims Department  
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA1898U , XE2255H  
ALONG LOYANG AVENUE****ON 24-Nov-20 10:10**

I / We

**LIEW LOW FOH**(Hirer) NRIC No.: **SXXXX802A**

and/or

(Relief) NRIC No.: **SXXXX802A**

Taxi Number

**SHA1898U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**24-Nov-2020**

Name of Hirer

**LIEW LOW FOH**

Hirer NRIC

**SXXXX802A**

Signature :



Address

**123C RIVERVALE DRIVE #02-149  
543123**

Contact No.

**96428958**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00083992000

Claim No : SNM20D204576/C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,270.00

DOLLARS TWO THOUSAND TWO HUNDRED AND STEVETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 1898U

Insured Vehicle No. : XE 2255H

Date of Loss : 24/11/2020

Place of Accident : LOYANG AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHUAN LIM CONSTRUCTION PTE LTD

Driver Name : RAZAK BIN RASHID

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.


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(1) Global Sum	S\$ 2,270.00
	=====
TOTAL . . . . .	S\$ 2,270.00
	=====

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :   
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date : 3/3/21

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 24.11.2020

VEHICLE NO  
SHA1898U

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
02.04.2019

CHASSIS CODE  
KMHC851CVKU141457

INV. NO/DATE  
91534738 30.11.2020

JOB NO.  
305435297

ODOMETER READING

DATE/TIME IN  
24.11.2020 10:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0103-0003	(I40)FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0002	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
0003	03-01-0104-2061	IONIQV1&3 CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL			:			432.12

### JOB NATURE

0001	PB	PANEL BEATING		480.00		480.00
0002	SP	SPRAYPAINT CHARGE		800.00		800.00
SUB-TOTAL			:			1,280.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91534738	1,831.97	

GST REG. NO. M2-8921817-3

**TAX INVOICE**COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHA1898U**MAKE**  
HYUNDAI**MODEL**  
IONIQ(G2)**DATE OF REG**  
02.04.2019**CHASSIS CODE**  
KMHC851CVKU141457**INV. NO/DATE**  
91534738 30.11.2020**JOB NO.**  
305435297**ODOMETER READING****DATE/TIME IN**  
24.11.2020 10:40

Items total		1,712.12
Add GST @	7.000 %	119.85
Invoice amount		1,831.97

Issued by : KATHERINETAN 30.11.2020 10:03:04  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

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**ComfortDelGro Engineering Pte Ltd**A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91534738	1,831.97	

Our Ref: CT20110392

Date: 30 November 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 24/11/2020 @ 10:10 hrs  
ALONG ALONG LOYANG AVENUE  
INVOLVING XE2255H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1898U** (the "Taxi"). The Taxi was hired to **LIEW LOW FOH IC NO SXXXX802A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

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MILEAGE READING	HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			FROM	TO		FROM	TO
2673	1628	01.11.23	122	Krew	1949	67			1610
2871		1606		Dumbia	1951	73	206	1703	0143
3041	1656	0130	170	9 Haidend			2188	1040	-
3253		1523		Capa				-	1425
3487	1639	0134	234						
3758		1558							
3994	1635	0145	236						
4123		1455							
4277		17.00	154						
4493		1530							
4698	17.00	00.30	204						

## Third Party Insurer Enquiry

Our Ref No: GR-20-146270

Date of Request: 24/11/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 24/11/2020  
Enquiry By Catherine Por Moy Juan  
TP Vehicle No. XE2255H  
Accident Date 24/11/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XE2255H	China Taiping Insurance (Singapore) Pte. Ltd.	20/09/2020-19/09/2021	6389 6111

Thank You.

SUA 18984

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 1 March 2021 3:14 PM  
**To:** CHONGLENG.YEE@CHUANLIM.COM  
**Subject:** ACCIDENT INVOLVING XE 2255H AND SHA 1898U ON 24/11/2020

**Our Ref: CC3/CTI20013009/Eea3**

01 MAR 2021

**CHUAN LIM CONSTRUCTION PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING XE 2255H AND SHA 1898U ON 24/11/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*