

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 1 December 2020 9:24 AM  
**To:** leong wai hoo  
**Subject:** RE: ACCIDENT INVOLVING SBH 9893P(AIG) AND SMQ 6499L AT/ALONG PIE TOWARDS CHANGI ON 21/11/2020

Hi Mr Leong,

Thank you for your email and information.

We will try to negotiate and resolve the matter at best with third party.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** leong wai hoo <[waihoo@singnet.com.sg](mailto:waihoo@singnet.com.sg)>  
**Sent:** Saturday, 28 November 2020 2:23 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SBH 9893P(AIG) AND SMQ 6499L AT/ALONG PIE TOWARDS CHANGI ON 21/11/2020

Dear Hsiao Tong,

Sorry I collected the repaired car on 26 Nov 2020 evening.

Thank you.

Br  
WH Leong

---

**From:** leong wai hoo <[waihoo@singnet.com.sg](mailto:waihoo@singnet.com.sg)>  
**Date:** Saturday, 28 November 2020 at 12:16 PM  
**To:** "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: ACCIDENT INVOLVING SBH 9893P(AIG) AND SMQ 6499L AT/ALONG PIE TOWARDS CHANGI ON 21/11/2020

Dear Hsiao Tong,

I have made an accident report to C&C Pandan on 23 Nov 2020, Monday morning and subsequently sent my car for repair on the same evening.

I have since collected my car on 23 Nov 2020, Thursday evening and my car has been in the workshop for 3 days.

Additional information for your follow up action.

Appreciate your assistance.

Thank you.

Br  
WH Leong

---

**From:** leong wai hoo <[waihoo@singnet.com.sg](mailto:waihoo@singnet.com.sg)>  
**Date:** Saturday, 28 November 2020 at 12:08 PM  
**To:** "Hsiao Tong (LKKAUTO)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SBH 9893P(AIG) AND SMQ 6499L AT/ALONG PIE TOWARDS CHANGI ON 21/11/2020

Dear Hsiao Tong,

Thank you for your mail.

Please find attached photos and video for your kind action in the Google Drive folder here: <https://drive.google.com/drive/folders/1yGIDSTYtLq1aswh49n1qaEfBS4q5bUBe?usp=sharing>.

Please noted the Honda Vezel on the left coming strongly to the said victim car and seems to signal to him for his subsequent action.

I have kept a relatively safe distance from him and he seems to exercise a last minute brake which is pretty far from the car in front.

Kindly make the necessary negotiations and settlement as required.

Thank you.

Br  
WH Leong  
96658867

---

**From:** "Hsiao Tong (LKKAUTO)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Date:** Friday, 27 November 2020 at 11:26 AM  
**To:** leong wai hoo <[waihoo@singnet.com.sg](mailto:waihoo@singnet.com.sg)>  
**Subject:** ACCIDENT INVOLVING SBH 9893P(AIG) AND SMQ 6499L AT/ALONG PIE TOWARDS CHANGI ON 21/11/2020

**25 Nov 2020**

**Mr LEONG WAI HOO**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SBH9893P**

**Our Ref: CC6/AIG20013000/Kpa3**

**ACCIDENT INVOLVING SBH 9893P(AIG) AND SMQ 6499L AT/ALONG PIE TOWARDS CHANGI ON 21/11/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMQ 6499L against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)