

Shirley Hiew (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 25 November 2020 11:51 am
To: Nabilah; 'Billy'; 'Nitha'; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D204555/C02/YJ9044R/LEWLC / FW: TP Claim - SKZ4733A - DOA : 23/11/2020
Attachments: 24112020142429.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nabilah <nabilah@mova.com.sg>
Sent: Wednesday, November 25, 2020 11:34 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'Billy' <billy@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204555/C02/YJ9044R/LEWLC / FW: TP Claim - SKZ4733A - DOA : 23/11/2020

Your Ref : YJ9044R

Dear Jenny,

Thank you for your reply.

Kindly assist to arrange Surveyor Kenneth from LKK Auto.
Vehicle is in since 24/11/2020.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road



Connect with us on

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]
Sent: Wednesday, 25 November 2020 11:15 AM
To: Nabilah; 'Billy'; Nitha
Cc: Claims Dept of CTI
Subject: RE: SNM20D204555/C02/YJ9044R/LEWLC / FW: TP Claim - SKZ4733A - DOA : 23/11/2020

Without Prejudice

Our reference: SNM20D204555/C02/ YJ9044R/lewlc
Your reference: SKZ4733A

Dear Sirs / Madam,

ACCIDENT INVOLVING YJ9044R & SKZ4733A ON 23/11/2020

We refer to your email of 24/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, November 25, 2020 10:52 AM
To: Nabilah <nabilah@mova.com.sg>; 'Billy' <billy@mova.com.sg>; Nitha <nitha@mova.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204555/C02/YJ9044R/LEWLC / FW: TP Claim - SKZ4733A - DOA : 23/11/2020

Dear Jenny,

Please conduct PRS for **SKZ4733A. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nabilah <nabilah@mova.com.sg>
Sent: Tuesday, 24 November 2020 2:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Billy' <billy@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>
Subject: TP Claim - SKZ4733A - DOA : 23/11/2020

Your Ref : YJ9044R

Dear Sir/Mdm,

Kindly assist to arrange survey for SKZ4733A on 25/11/2020 (Wednesday) at Mova (Fan Yoong).
Vehicle is in.

Kindly assist to advise on OIC and revert liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



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