

## Summer Lee (LKK Auto)

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**From:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>  
**Sent:** Wednesday, 25 November, 2020 10:32 AM  
**To:** 'Hock Wah Motor Pte Ltd'  
**Cc:** Admin-D (LKKAuto); SUR; 'assignments@lkkauto.com'  
**Subject:** RE: REQUEST FOR PRI SURVEY GAIG Ref:CLMOMVC000003924, TP CLAIM\_SJP9098G & YP4000T\_DOA: 23/11/2020

### Without Prejudice

Dear Anysia,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Elizabeth Chew**, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | [elizabeth.chew@sg.gaig.com](mailto:elizabeth.chew@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**Moody's**  
**A1 (Good)**  
Published December 2018

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Sent:** 25 November 2020 9:13 AM  
**To:** Motor Claims <motorclaims@sg.gaig.com>  
**Cc:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>  
**Subject:** [External] RE: GAIG Ref:CLMOMVC000003924, TP CLAIM\_SJP9098G & YP4000T\_DOA: 23/11/2020

Dear Shery

We would like to appoint LKK Auto to conduct survey above mention vehicle.

Has your insured reported accident?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** 24 November 2020 16:49  
**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Cc:** Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>  
**Subject:** GAIG Ref:CLMOMVC000003924, TP CLAIM\_SJP9098G & YP4000T\_DOA: 23/11/2020

**Without Prejudice**

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed September 11, 2019

**Moody's**  
**A1 (Good)**  
Published April 2020

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed March 5, 2020

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Sent:** 24 November 2020 4:24 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Subject:** [External] TP CLAIM\_SJP9098G & YP4000T\_DOA: 23/11/2020

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured YP4000T.

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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