

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 7 December 2020 9:51 AM
To: Admin-D (LKKAUTO); 'Chew, Elizabeth'
Cc: SUR; assignments
Subject: RE: REQUEST FOR PRI SURVEY GAIG Ref:CLMOMVC000003924, TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020
Attachments: PRELI REVISED.pdf

Dear Elizabeth,

Enclosed preliminary revised of vehicle SJP 9098G
Date of survey: 25/11/20
Number of days (estimated) :3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 26 November 2020 11:15 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Chew, Elizabeth' <Elizabeth.Chew@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY GAIG Ref:CLMOMVC000003924, TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020

Dear Elizabeth,

Please be informed that we have inspected the vehicle SJP 9098G on 25/11/20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 25 November 2020 11:05 AM
To: 'Chew, Elizabeth' <Elizabeth.Chew@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY GAIG Ref:CLMOMVC000003924, TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Sent: Wednesday, 25 November, 2020 10:32 AM

To: 'Hock Wah Motor Pte Ltd' <motor@hockwah.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY GAIG Ref:CLMOMVC000003924, TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020

Without Prejudice

Dear Anysia,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed August 17, 2018

Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: 25 November 2020 9:13 AM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: [External] RE: GAIG Ref:CLMOMVC000003924, TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020

Dear Shery

We would like to appoint LKK Auto to conduct survey above mention vehicle.

Has your insured reported accident?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: 24 November 2020 16:49
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: GAIG Ref:CLMOMVC000003924, TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020

Without Prejudice

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd

2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: 24 November 2020 4:24 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Subject: [External] TP CLAIM_SJP9098G & YP4000T_DOA: 23/11/2020

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured YP4000T.

Please revert.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

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