Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 30 November 2020 9:50 am

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Kevin Leong Wai Kit; Edwin Abcede Caina;

SUR

Subject: SMG 9793U OD (AIG) DOA - 23/11/2020

Dear Coco,

As instructed by our client, please proceed to repair the insured vehicle SMG 9793U, (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Re-inspection require on hidden part, check item, supplementary part with clear photo. Before painting photo require on (repaired panel).

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.