Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 16 March 2021 3:46 PM **To:** 'Irene Tay'; 'Claims Dept of CTI'

Cc: 'assignments'; SUR

Subject: RE: SNM20D204515/C02/YM9563T/TAYHP / FW: SLL8867H - TP CLAIMS AGAINST

YM9563T DOA: 21/11/2020

Attachments: RE: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020 (35.4 KB)

Dear Irene,

Please be informed that according to the repairer owner already reverted to OD claim.

We will close this file at our end without billing.

Kindly refer to the attached email.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Irene Tay < irene Tay < irene.tay@sg.cntaiping.com>
Sent: Tuesday, 24 November 2020 1:30 PM
To: Anikka Lai < anikkalai@honda.com.sg>

Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: FW: SNM20D204515/C02/YM9563T/TAYHP / FW: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020

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Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyors to liaise with Anikka from HONDA to conduct survey.

Regards,

Irene Tay

Executive Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Anikka Lai anikkalai@honda.com.sg
Sent: Tuesday, November 24, 2020 9:03 AM
To: Irene Tay irene.tay@sg.cntaiping.com

Subject: RE: SNM20D204515/C02/YM9563T/TAYHP / FW: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020

Dear Irene.

Attached pls find the video footage which shown clearly that your driver has avoided the group of cyclists by cutting into my client's lane, and only switched on the signal after cutting in half way.

Appreciated that you could review the case.

Thank you.

Warmest regards Anikka Lai 6A Mandai Estate Singapore 729903

DID: 65145248 HP: 82886302 Email add: anikkalai@honda.com.sg

From: Irene Tay < irene Tay < irene.tay@sg.cntaiping.com>
Sent: Monday, 23 November 2020 5:33 PM
To: Anikka Lai < anikkalai@honda.com.sg>
Cc: Anikka Lai < anikkalai@honda.com.sg>

Subject: FW: SNM20D204515/C02/YM9563T/TAYHP / FW: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020

Importance: High

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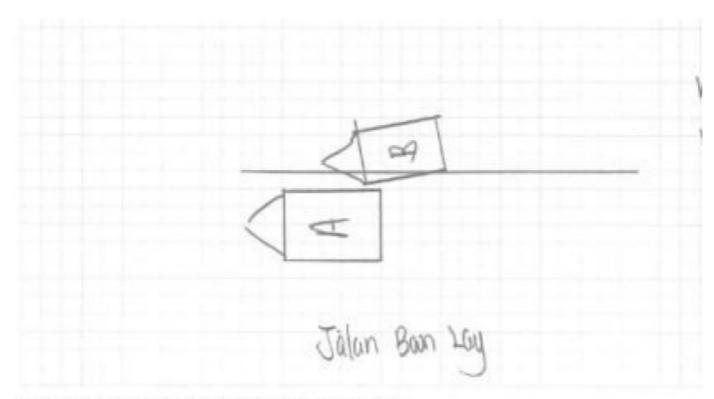
Dear Sir/Mdm,

We refer to the above captioned matter.

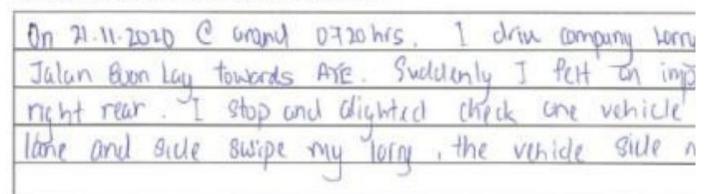
We enclosed herewith the list of surveyors.

Just to inform you that liability is unclear.

Enclosed herewith our insured statement for your attention.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT



Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Annika <annika@chiaarul.com>
Sent: Monday, November 23, 2020 5:00 PM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>

Subject: RE: SNM20D204515/C02/YM9563T/TAYHP / FW: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Note: officer in charge – Irene Tay 63896192.

5/WE/10 10 00010
Hi Irene,
We refer to the above matter.
We do not the have said vehicles in our records.
I believe you have email to the wrong email. Is it you wants to send to anikkalai@honda.com.sg ?
Please verify.
Please do not hesitate to contact me should you have any queries.
Thank you.
Regards,
M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876 Tel: (65) 6733 4647 Fax: (65) 6733 8183 This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.
From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com] Sent: 23 November 2020 16:49 To: Annika <annika@chiaarul.com>; Irene Tay <irene.tay@sg.cntaiping.com> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: O/R: SNM20D204515/C02/YM9563T/TAYHP / FW: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020</claimsdept@sg.cntaiping.com></irene.tay@sg.cntaiping.com></annika@chiaarul.com>
Dear Irene,
Please conduct PRS for SLL8867H.

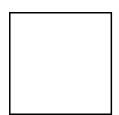
*** Kindly quote our reference number when replying.
NOTICE:
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.
Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175
W: <u>www.sg.cntaiping.com</u> FB: <u>www.facebook.com/chinataipingsg/</u> WeChat: 太平狮城 Taiping SG
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From: Anikka Lai <anikkalai@honda.com.sg> Sent: Monday, 23 November 2020 2:14 PM To: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com> Subject: SLL8867H - TP CLAIMS AGAINST YM9563T DOA: 21/11/2020</booksen.chong@sg.cntaiping.com></irene.tay@sg.cntaiping.com></claimsdept@sg.cntaiping.com></anikkalai@honda.com.sg>
Dear Sir / Madam,
Attached pls find the claim documents for your necessary action. Kindly advise the liability of direct settlement.
Thank you.
Warmest regards Aníkka Laí

6A Mandai Estate Singapore 729903

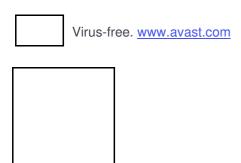
DID: 65145248 HP: 82886302 Email add: anikkalai@honda.com.sg

From: Printer Service cprintservice@honda.com.sg>
Sent: Monday, 23 November 2020 1:59 PM
To: Anikka Lai <anikkalai@honda.com.sg>

Subject: Attached Image



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