

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1809-155

Your Ref : GBH3481J

Date : 02.April 2020

CHINA TAIPING INSURANCE

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9602Z AND GBH3481J ON 15/09/18 04:10 PM ALONG
CROSS JUNCTION OF MIDDLE ROAD AND BENCOOLEN STREET**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,996.00
2.	Loss of Rental for <u>3</u> days @ <u>\$75.25</u> per day	\$	225.75
3.	Loss of Income for <u>3</u> days @ <u>\$50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,379.24

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9602Z and GBH3481J along CROSS JUNCTION OF MIDDLE ROAD AND BENCOOLEN STREET on 15/09/18 04:10 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 2 (day) of April 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN18142318000 Claim No : SNM18D04499C02/1(cbs/bt)
Claimant : TRANS-CAB SERVICES PTE LTD
Amount : S\$1,680.00
SINGAPORE DOLLARS ONE THOUSAND SIX HUNDRED EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 9602Z
Insured Vehicle No. : GBH 3481J

Date of Loss : 15/09/2018
Place of Accident : MIDDLE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S TRUE COLOURS INDUSTRIAL PTE LTD
Driver Name : HUANG FEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 1,680.00

=====

TOTAL S\$ 1,680.00

=====

Jasmine Tan
S74056361

Claimant Name : _____ NRIC No : _____

Signature : _____ Date : _____



17 JUL 2020

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV1907-422 DATE : 31. July 2019 REFERENCE NO : AAD1809-155 TERMS : DUE DATE : 31. July 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9602Z;DOA 15.09.18(LUMP SUM-19)	1	2,996.00	2,996.00

Total SGD Excl. GST : 2,800.00**7% GST :** 196.00****** TWO THOUSAND NINE HUNDRED NINETY SIX SGD ONLY ********Total SGD Incl. GST :** 2,996.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

02 April, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/09/18 04:10 PM at CROSS JUNCTION OF MIDDLE ROAD AND BENCOOLEN STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9602Z. The taxi was hired to NG HIN WOO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$75.25 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15-09-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1809-155	Accident Date 15-09-2018
17/9/2018 11:20	19/9/2018 17:00	SHB9602Z

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Auto
Consultants
Pte Ltd

51 UBI AVE I, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18017059/Kha3

02 APRIL 2020

**M/S TRUE COLOURS INDUSTRIAL PTE LTD
9 KALLANG PLACE
#02-08
SINGAPORE 339154**

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 3481J AND SHB 9602Z ON 15/09/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Jasper Chua (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 1 April 2020 10:34 AM
To: Jasper Chua (LKK Auto); Vic (LKKAuto); Admin A
Cc: Ben Tang; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Claims Dept of CTI
Subject: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018
Attachments: MLHM18120179-01-GBH3481J.PDF; WhatsApp Video 2018-09-18 at 12.50.11.mp4

LKK REF - CC3/CTI18017059/Kha3
CTPIS REF - SNM18D04499C02/1(cbs/bt)

Dear Vic

We refer to your email of 31 March 2020 pertaining to the above matter.

Purely for amicable settlement and on Without Prejudice basis, we agree to allow your good office to offer 50% liability on the claim.

We await your further/payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, March 31, 2020 5:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

Dear Alfred,

We refer further to the below email.

We had spoken to the Insured where he provided to us the repairer that is helping him to do a TP claim which is Lai Huat (Meng Kee) Motor Pte Ltd.

We had spoken and was informed by the repairer Lai Huat (Meng Kee) Motor Pte Ltd that they only help Insured do the accident report and they didn't know which workshop the Insured went to file a TP claim. We were only provided with the Insured's video footage as attached.

Now, TP repairer (Transcab) appealed and proposed for a 50/50 settlement in view that, "We do not agreed to your rejection. However we are prepared to settle at 50% in liability as under BOLA S11(e), both drivers have an equal obligation to keep a proper lookout when turning into a common lane from opposite directions."

Upon further review of the Insured video footage, we notice that the Insured was within the leftmost lane that can make a left turn or go straight. The Traffic light at the junction is green for both vehicles but no green arrow light for TP vehicle to make a right turn.

As such, we are of the view that our Insured has the right of way to make a left turn at the junction since the traffic light was on his favour and he was within its lane when turning.

Kindly advise if we maintain our rejection and/or for your further instruction if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
CONSULTANTS
PTE LTD

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From: Vic (LKKAuto)

Sent: Thursday, 11 October, 2018 11:48 AM

To: 'Claims Dept of CTI'

Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; KKLau; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

Dear Alfred,

We refer to your below email and the contents were noted.

We had spoken to the Insured Driver and he is still pending for the outcome of his claim from his workshop.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 11 October, 2018 10:35 AM

To: Vic (LKKAUTO); Admin A

Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; KKLau; Hsiao Tong (LKKAUTO)

Subject: RE: Direct Settlement - Accident Involving GBH3481J (OI: SNM18D04499C02/1) and SHB9602Z (TP : LKK REF - CC3/CTI18017059/Kha3) on 15/09/2018

LKK REF - CC3/CTI18017059/Kha3

CTI REF - SNM18D04499C02/1 (GBH3481J)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to reject the third party property claim in the first instance.

Meanwhile, please assist to check with mutual client on the status of their claim against SHB9602Z (100% SUCCESSFUL or 50% SUCCESSFUL)

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com

