Re: URGENT REMINDER : REQUEST FOR DIRECT SETTLEMENT - SMR2323G & SDX344J ON 20.11.2020 LKK REF : CC3/AIG20012962/gs3

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Thu 11/26/2020 5:17 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Please do not send the LOD to our prinicpal for direct settlement.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at her DID 6749 4274

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: PBSP <pml-pbsp@simedarby.com.sg> **Sent:** Thursday, November 26, 2020 5:09 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: URGENT REMINDER: REQUEST FOR DIRECT SETTLEMENT - SMR2323G & SDX344J ON 20.11.2020 LKK REF: CC3/AIG20012962/gs3

Without Prejudice

Dear Sirs

Please assist to reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg> **Sent:** Thursday, 26 November 2020 2:29 PM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SMR2323G & SDX344J ON 20.11.2020 LKK REF:

CC3/AIG20012962/gs3

From: Su Li (LKK Auto) <suli@lkkauto.com> Sent: Thursday, 26 November 2020 2:28 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: 甯珺 © <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMR2323G & SDX344J ON 20.11.2020 LKK REF:

CC3/AIG20012962/gs3

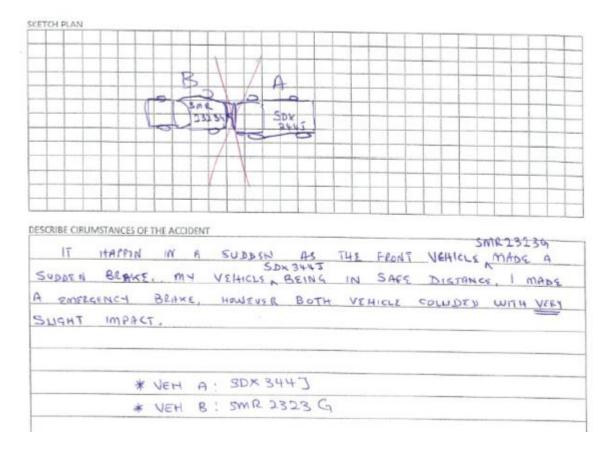
[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Cecilia via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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