

Asher Sng (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 6 September 2021 8:26 AM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A; Mei Kwan (LKKAuto); Bryan Ang (LKKAuto)
Subject: RE: SNM20D204500/C02/SKB9178X/THAMYL / FW: Direct Settlement - Accident Involving SKB9178X (OI : CTI - TBA) and SHD482B (TP : LKK REF - CC3/CTI20012961/Kea3) on 20/11/2020

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Your reply is awaited.

Please also let us have the survey report + photos.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Tuesday, 31 August 2021 9:00 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SNM20D204500/C02/SKB9178X/THAMYL / FW: Direct Settlement - Accident Involving SKB9178X (OI : CTI - TBA) and SHD482B (TP : LKK REF - CC3/CTI20012961/Kea3) on 20/11/2020
Importance: High

Hi Asher

Please advise what happened to this case. We received LOD from Transcab's solicitor.

Thank you.

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Best Regards,
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From: Pauline Tham
Sent: Tuesday, 1 December 2020 12:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D204500/C02/SKB9178X/THAMYL / FW: Direct Settlement - Accident Involving SKB9178X (OI : CTI - TBA) and SHD482B (TP : LKK REF - CC3/CTI20012961/Kea3) on 20/11/2020

[Confidential]

Hi Mei Kwan

Oi report attached.

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Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, December 1, 2020 11:53 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D204500/C02/SKB9178X/THAMYL / FW: Direct Settlement - Accident Involving SKB9178X (OI : CTI - TBA) and SHD482B (TP : LKK REF - CC3/CTI20012961/Kea3) on 20/11/2020

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 25 November, 2020 12:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204500/C02/SKB9178X/THAMYL / FW: Direct Settlement - Accident Involving SKB9178X (OI : CTI - TBA) and SHD482B (TP : LKK REF - CC3/CTI20012961/Kea3) on 20/11/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM20D204500/C02/SKB9178X/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 November 2020 5:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKB9178X (OI : CTI - TBA) and SHD482B (TP : LKK REF - CC3/CTI20012961/Kea3) on 20/11/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 482B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video footage

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted