

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 15 July 2021 9:36 AM
To: Loh, Chee-Heng
Subject: RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

Hi Chee Heng,

Please be informed that OI has settled the matter privately.

We have uploaded all the relevant documents in Merimen.

We will proceed to close file at our end.

*No bill to AIG as OI had paid LKK fee.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 24 June 2021 3:11 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: Re: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

Hi Chee Heng,

For an update, OI will proceed private settlement for this matter. They will pay TP claim & LKK fee.

We will forward all the relevant documents to you once it is ready.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Friday, 19 March 2021 9:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

Hi Hsiao Tong,

Attached undertaking letter. Only need to send page 1 to insured. Page 2 is a checklist for internal reference.

Kindly assist to inform that the undertaking is strictly non-reversible, and explain the "Caution" portion to insured.

Caution :

This undertaking is strictly not allowed where Death or Bodily Injury is involved.

This undertaking is strictly non-reversible and by signing on this Letter of Undertaking the Policyholder and his authorized driver clearly understand and agree that AIG will not pay all claims relating to property damage sustained by the insured vehicle and any third party vehicle arising from this accident. (including but not limited to damages , legal costs, disbursements and interest)

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 18 March 2021 5:22 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Chee Heng,

Noted.

Kindly advise if there is any format/sample of the undertaking letter from AIG that we can forward to our insured.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Wednesday, 17 March 2021 9:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

Hi Hsiao Tong,

Andy has informed us that BKW/Kenneth Tan wished to have AIG to redirect the claim to the hirer.

As the policy is engaged, we will require an undertaking letter from insured (BKW) or the hirer so that we can direct PD claim. Kindly assist to follow up with insured regarding the undertaking letter. If there is any issue, please let us know.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Loh, Chee-Heng

Sent: Friday, 12 March 2021 10:30 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

Hi Hsiao Tong,

Noted. We will check with Andy on the matter.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 12 March 2021 10:25 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Chee Heng,

No, OI did not mention on hirer will undertake the claim.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 12 March 2021 10:08 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

Hi Hsiao Tong,

Did OI informed hirer will be undertaking this claim?

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 11 March 2021 3:58 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] AIG Ref: 6086305909SG // LKK Ref: CC4/AIG20012953/Epa3 [ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: **6086305909SG**
LKK Ref: CC4/AIG20012953/Epa3

Hi Chee Heng,

ACCIDENT INVOLVING SLE 3881K(AIG-BKW) AND FBP 3705Y ON 22/01/2021

We refer to the above matter.

We were informed by OI(BKW) that we should redirect third party claim to the hirer. According to OI(BKW), they have discussion with Mr Andy Fong(AIG) on this matter. We are not sure what is the content of discussion as BKW only mentioned about hirer excess issue.

Kindly assist to check if we shall inform third party repairer to redirect the claim to hirer or else advise further instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 15 July 2021 9:32 AM
To: enjo.ho@3aautomobile.com
Cc: accounts@3aautomobile.com
Subject: RE: **SPAM** Re: FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY C

Without Prejudice

Dear Enjo,

We acknowledge receipt of your 2 cheques for this matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 July 2021 10:38 AM
To: enjo.ho@3aautomobile.com
Cc: accounts@3aautomobile.com
Subject: RE: **SPAM** Re: FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY C

Without Prejudice

Hi Enjo,

Please find attached. Please help us to expedite where possible.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Friday, 25 June 2021 5:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: accounts@3aautomobile.com

Subject: RE: **SPAM** Re: FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY C

Dear Hsiao Tong,

Enclosed private settlement form for your perusal.

Kindly assist to get FBP3705Y owner sign and get back to us.

Thank you and have a nice day ahead :)



Enjo Ho

Hq: 120 Lower Delta Road #02-15 Cendex Centre (S) 169208

ws: 1002 Bukit Merah Lane 3 #01-73 Singapore 159719

e: enjo.ho@3aautomobile.com

p: +65 6738 7777 | **f:** +65 6738 6666

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P Please consider the environment before printing this e-mail!

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 June 2021 3:00 pm

To: enjo.ho@3aautomobile.com

Cc: accounts@3aautomobile.com

Subject: **SPAM** Re: FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPA

Without Prejudice

Dear Sirs/Mdm,

We refer to above matter.

Please find the attached invoice for your necessary action: -

\$ 1,980.45 - payable to PAN EURO BIKES PTE LTD

\$ 354.17 - payable to LKK AUTO CONSULTANTS PTE LTD

Please send both payment to LKK Auto Consultants Pte Ltd. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Wednesday, 28 April 2021 10:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: accounts@3aautomobile.com <accounts@3aautomobile.com>

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Hsiao Tong,

Able to get the invoice?

Pending your bill to settle the case.

Thank you and have a nice day ahead :)



Enjo Ho

Hq:120 Lower Delta Road #02-15 Cendex Centre (S) 169208

ws:1002 Bukit Merah Lane 3 #01-73 Singapore 159719

e: enjo.ho@3aautomobile.com

p: +65 6738 7777 | **f:** +65 6738 6666

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P Please consider the environment before printing this e-mail!

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Tuesday, 13 April 2021 11:49 am

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: accounts@3aautomobile.com

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Hsiao Tong,

Remember to send us invoice to settle the above case ya..

Thank you and have a nice day ahead :)



Enjo Ho

Hq:120 Lower Delta Road #02-15 Cendex Centre (S) 169208

ws:1002 Bukit Merah Lane 3 #01-73 Singapore 159719

e: enjo.ho@3aautomobile.com

p: +65 6738 7777 | **f:** +65 6738 6666

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P Please consider the environment before printing this e-mail!

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 29 March 2021 3:48 pm

To: enjo.ho@3aautomobile.com

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

As spoken, enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately: -

A) Third Party Claim Amount	
1) Repair cost (w/GST)	\$ 1,830.45
2) Loss of Use (5days x \$30.00)	\$ 150.00
Total	\$ 1,980.45

B) LKK Professional Fee (with GST)	\$ 354.17
---	------------------

Please let us have your decision within the next 10 days.

Kindly call the undersigned should your need further assistance.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Thursday, 25 March 2021 9:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hmm.....not yet? So long, Later they change mind liao.....

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 23 March 2021 11:35 am

To: enjo.ho@3aautomobile.com

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi,

Not yet. Attached is a copy of estimate submitted by third party workshop for your reference. We will expedite and update you on the final claim amount. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Tuesday, 23 March 2021 11:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hsiao Tong, got update ma? 3rd party claim amount

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 19 March 2021 5:40 pm

To: enjo.ho@3aautomobile.com

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi,

AIG claim office Mr Chee Heng.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Friday, 19 March 2021 2:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

What is the personnel name from AIG again?sry

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 19 March 2021 2:30 pm

To: enjo.ho@3aautomobile.com

Subject: FW: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

Resend.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 19 March 2021 2:10 PM

To: Enjo Ho <enjo.ho@bkw.sg>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Anson Lim <anson.lim@bkw.sg>

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

We understand that BKW wished to have AIG to redirect the claim to the hirer. As the policy is engaged, we will require an undertaking letter from insured (BKW) or the hirer so that we can direct the PD claim.

Attached is a copy of undertaking letter for your necessary action.

Please take note on the below: -

Caution :

This undertaking is strictly not allowed where Death or Bodily Injury is involved.

This undertaking is strictly non-reversible and by signing on this Letter of Undertaking the Policyholder and his authorized driver clearly understand and agree that AIG will not pay all claims relating to property damage sustained by the insured vehicle and any third party vehicle arising from this accident. (including but not limited to damages , legal costs, disbursements and interest)

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enjo Ho <enjo.ho@bkw.sg>

Sent: Tuesday, 9 March 2021 4:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Anson Lim <anson.lim@bkw.sg>

Subject: RE: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Hsiao Tong,

Please redirect this case to the hirer. AIG will not accept this claim as well.

Thank you and have a nice day ahead :)



Enjo Ho

a: 120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 8 March 2021 11:12 am

To: Enjo Ho <enjo.ho@bkw.sg>

Subject: **SPAM** FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

Kindly refer to our below email which I have discussed with you on 04/03/2021.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 2 December 2020 1:55 PM

To: Lydia Tiong <lydia.tiong@bkw.sg>

Subject: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

02 Dec 2020

M/s BKW RENT A CAR PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: SLE3881K

Our Ref: CC4/AIG20012953/Epa3

ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBP 3705Y against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party parked motorcycle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

PAN EURO BIKES PTE LTD

21 Moonstone Lane #01-01 Poh Leng Building Singapore 328462
Tel: 62994929 Fax: 62994430 Email: paneurobikes@singnet.com.sg
Business /GST Regn No. 200916151R

Tax Invoice

DATE: 17.06.2021

MESSRS	BKW RENT A CAR PTE LTD		
CONTACT NO			
MAKE/MODEL	VESPA GTS 300 SPECIAL YACHT CLUB		
MILEAGE	km	OTHERS	
VEHICLE NO	FBP 3705Y		
REMARKS:			

UNIT	DESCRIPTION	AMOUNT
	BEING REPAIR COST FOR ACCIDENT DAMAGES	\$ 1,710.70
	BEING LOSS OF USE CLAIMED ON BEHALF	\$ 150.00
	SUB TOTAL	\$ 1,860.70
	GST 7%	\$ 119.75
	TOTAL PLEASE PAY	\$ 1,980.45

Inv. No. 17386

THANK YOU FOR YOUR BUSINESS!

PRIVATE SETTLEMENT
(No Personal Injuries / Minor Damages)

Details of Accident :-

Date/ Time: 22/01/2020

Location: SMITH STREET CHINATOWN COMPLEX MULTI STOREY CARPARK

Motor-vehicle Registration no. SLE 3881 K

driven by ZHOU DAQUAN 8240 (Name & NRIC/Fin no)

and owned by BKW RENT A CAR PTE LTD 200106276 D (Name & NRIC/Fin no).

Motor-vehicle Registration no. FBP 3705 Y

driven by DAVID PHUN ZHAI WEI 561 H (Name & NRIC/Fin no)

and owned by DAVID PHUN ZHAI WEI 561 H (Name & NRIC/Fin no).

There are no personal injuries or death involved.

The parties have agreed to settle this matter amicably as follows: *delete a) or b) as applicable.

*a. Neither party shall be liable to compensate the other party for any loss or damages (direct or indirect) incurred or to be incurred as a result of the accident.

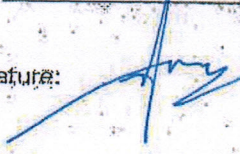
*b. Without any admission of liability, BKW RENT A CAR PTE LTD 200106276 D (paying party) has paid a sum of \$ 1,980.45 (owner receiving compensation) hereby acknowledges receipt thereof in full and final settlement of all damages and costs incurred and/or to be incurred as a result of the accident.

Both parties have not and will not make a police report of this accident.

Name: BKW RENT A CAR PTE LTD (paying party)

Tel: 6738 7777

NRIC/Fin no: 200106276 D

Signature: 



Name: DAVID PHUN ZHAI WEI (owner receiving compensation)

Tel: 9322 3558

NRIC/Fin no: 561 H

Signature: 