

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 April 2021 5:02 PM  
**To:** paneurobikes  
**Subject:** RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark \*\*\* LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Hi Kin Wah,

We refer to the above matter.

As discussed, our insured would like to settle the matter privately and the amount is as follows: -

1) Repair cost (w/GST)	\$ 1,830.45
2) Loss of Use (5days x \$30.00)	\$ 150.00
<b>Total</b>	<b>\$ 1,980.45</b>

Kindly let us have your invoice bill to BKW Rent A Car as requested by our insured in order for them to prepare payment.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** paneurobikes <paneurobikes@singnet.com.sg>  
**Sent:** Thursday, 18 March 2021 7:01 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark \*\*\* LKK REF:CC4/AIG20012953/Epa3

Dear Hsiao Tong,

Noted and thanks for your reply. But, this has been a while, please do help to expedite where possible.

Thank You, & Best Regards,  
Kin Wah

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 11 March 2021 3:38 pm  
**To:** paneurobikes <[paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Subject:** RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark \*\*\* LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Dear Sirs/Mdm,

We are engaging our insured on this matter as there is dispute from our insured.

We will get back to you asap. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** paneurobikes <[paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)>  
**Sent:** Thursday, 11 March 2021 3:15 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark \*\*\* LKK REF:CC4/AIG20012953/Epa3

Dear All,

Sorry just to check, if we can confirm on this case?

Many thanks, & Best Regards,  
Kin Wah

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 4 March 2021 5:37 pm  
**To:** paneurobikes <[paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark \*\*\* LKK REF:CC4/AIG20012953/Epa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Hsiao Tong,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** paneurobikes <[paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)>  
**Sent:** Thursday, 4 March, 2021 5:15 PM  
**To:** 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>  
**Subject:** Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark.

Dear Claims,

The survey had been conducted, thank you. Can we confirm on Direct Settlement for this case?

Many thanks, & Best Regards,  
Kin Wah

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Dear Claims,

Kindly assist to arrange for a 3rd Party insurance claim survey for our vehicle FBP 3705Y.  
Please find estimate and GIA attached.

Thank You, & Best Regards,

Kin Wah

Pan Euro Bikes Pte Ltd

Tel : +65 6299-4929

Fax : +65 6299-4430

Mobil : +65 9731-7133, +65 8121-2173

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