

Re: **\*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 24/6/2021 3:00 PM

To: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Cc: accounts@3aautomobile.com <accounts@3aautomobile.com>

 2 attachments (104 KB)

Tax Invoice 17386 - 17th Jun 2021 FBP 3705Y BKW RENT A CAR PTE LTD.PDF; LKKInvoice1.pdf;

Without Prejudice

Dear Sirs/Mdm,

We refer to above matter.

Please find the attached invoice for your necessary action: -

**\$ 1,980.45 - payable to PAN EURO BIKES PTE LTD**

**\$ 354.17 - payable to LKK AUTO CONSULTANTS PTE LTD**

Please send both payment to LKK Auto Consultants Pte Ltd. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

**Sent:** Wednesday, 28 April 2021 10:05 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** accounts@3aautomobile.com <accounts@3aautomobile.com>

**Subject:** RE: **\*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020**

Hi Hsiao Tong,

Able to get the invoice?

Pending your bill to settle the case.

Thank you and have a nice day ahead :)



**Enjo Ho**

**Hq:** 120 Lower Delta Road #02-15 Cendex Centre (S) 169208

**ws:** 1002 Bukit Merah Lane 3 #01-73 Singapore 159719

**e:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)

**p:** +65 6738 7777 | **f:** +65 6738 6666

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*P Please consider the environment before printing this e-mail!*

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**From:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com) <[enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)>

**Sent:** Tuesday, 13 April 2021 11:49 am

**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [accounts@3aautomobile.com](mailto:accounts@3aautomobile.com)

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Hsiao Tong,

Remember to send us invoice to settle the above case ya.

Thank you and have a nice day ahead :)



**Enjo Ho**

**Hq:** 120 Lower Delta Road #02-15 Cendex Centre (S) 169208

**ws:** 1002 Bukit Merah Lane 3 #01-73 Singapore 159719

**e:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 29 March 2021 3:48 pm

**To:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET

CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

As spoken, enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately:  
-

A) Third Party Claim Amount	
1) Repair cost (w/GST)	\$ 1,830.45
2) Loss of Use (5days x \$30.00)	\$ 150.00
<b>Total</b>	<b>\$ 1,980.45</b>

<b>B) LKK Professional Fee (with GST)</b>	<b>\$ 354.17</b>
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**Please let us have your decision within the next 10 days.**

Kindly call the undersigned should your need further assistance.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com) <[enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)>

**Sent:** Thursday, 25 March 2021 9:22 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hmm.....not yet? So long, Later they change mind liao.....

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 23 March 2021 11:35 am

**To:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi,

Not yet. Attached is a copy of estimate submitted by third party workshop for your reference.

We will expedite and update you on the final claim amount. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com) <[enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)>

**Sent:** Tuesday, 23 March 2021 11:16 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hsiao Tong, got update ma? 3<sup>rd</sup> party claim amount

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 19 March 2021 5:40 pm

**To:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi,

AIG claim office Mr Chee Heng.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com) <[enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)>

**Sent:** Friday, 19 March 2021 2:49 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET

CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

What is the personnel name from AIG again? sry

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 19 March 2021 2:30 pm

**To:** [enjo.ho@3aautomobile.com](mailto:enjo.ho@3aautomobile.com)

**Subject:** FW: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

Resend.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Hsiao Tong (LKKAUTO)

**Sent:** Friday, 19 March 2021 2:10 PM

**To:** Enjo Ho <[enjo.ho@bkw.sg](mailto:enjo.ho@bkw.sg)>

**Cc:** Kenneth Tan <[kenneth.tan@bkw.sg](mailto:kenneth.tan@bkw.sg)>; Anson Lim <[anson.lim@bkw.sg](mailto:anson.lim@bkw.sg)>

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

We understand that BKW wished to have AIG to redirect the claim to the hirer. As the policy is engaged, we will require an undertaking letter from insured (BKW) or the hirer so that we can direct the PD claim.

Attached is a copy of undertaking letter for your necessary action.

Please take note on the below: -

**Caution :**

This undertaking is strictly not allowed where Death or Bodily Injury is involved.

This undertaking is strictly non-reversible and by signing on this Letter of Undertaking the Policyholder and his authorized driver clearly understand and agree that AIG will not pay all claims relating to property damage sustained by the insured vehicle and any third party vehicle arising from this accident. (including but not limited to damages , legal costs, disbursements and interest)

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Enjo Ho <<mailto:enjo.ho@bkw.sg>>[enjo.ho@bkw.sg](mailto:enjo.ho@bkw.sg)>

**Sent:** Tuesday, 9 March 2021 4:25 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kenneth Tan <[kenneth.tan@bkw.sg](mailto:kenneth.tan@bkw.sg)>; Anson Lim <[anson.lim@bkw.sg](mailto:anson.lim@bkw.sg)>

**Subject:** RE: \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Hsiao Tong,

Please redirect this case to the hirer. AIG will not accept this claim as well.

Thank you and have a nice day ahead : )



**Enjo Ho**

**a:** 120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

**e:** [enjo.ho@bkw.sg](mailto:enjo.ho@bkw.sg) | **w:** [www.bkw.sg](http://www.bkw.sg)

**p:** +65 6738 7777 | **f:** +65 6738 6666

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 8 March 2021 11:12 am

**To:** Enjo Ho <[enjo.ho@bkw.sg](mailto:enjo.ho@bkw.sg)>

**Subject:** \*\*SPAM\*\* FW: ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020 STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

Hi Enjo,

Kindly refer to our below email which I have discussed with you on 04/03/2021.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 2 December 2020 1:55 PM

**To:** Lydia Tiong <[lydia.tiong@bkw.sg](mailto:lydia.tiong@bkw.sg)>

**Subject:** ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020

**02 Dec 2020**

**M/s BKW RENT A CAR PTE LTD**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SLE3881K**

**Our Ref: CC4/AIG20012953/Epa3**

**ACCIDENT INVOLVING SLE 3881K(AIG) AND FBP 3705Y AT/ALONG SMITH STREET CHINATOWN COMPLEX MULTI STORY CARPARK ON 22/01/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBP 3705Y against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party parked motorcycle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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