

Hsiao Tong (LKKAUTO)

From: paneurobikes <paneurobikes@singnet.com.sg>
Sent: Thursday, 8 July 2021 9:46 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3
Attachments: CCF08072021.pdf

Hsiao Tong,

Please find attached. Please help me expedite where possible.

Thank You, & Best Regards,
Kin Wah

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 7 July 2021 11:00 am
To: paneurobikes <paneurobikes@singnet.com.sg>
Subject: Re: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Hi Kin Wah,

Thank you for your invoice.

Attached is a copy of private settlement form. Pls assist to get your client sign on the form and return to us. Our insured will forward the payment once we received the signed private settlement form.
Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: paneurobikes <paneurobikes@singnet.com.sg>
Sent: Thursday, 17 June 2021 6:47 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Dear Hsiao Tong,

Please find the invoice attached and kindly assist to expedite disbursement of payment where possible.

Many thanks, & Best Regards,
Kin Wah

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 14 June 2021 12:11 pm

To: paneurobikes <paneurobikes@singnet.com.sg>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Hi Kin Wah,

Please issue invoice to "BKW Rent A Car Pte Ltd".

Thank you for your kind assistance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 May 2021 5:39 PM

To: paneurobikes <paneurobikes@singnet.com.sg>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Hi Kin Wah,

We refer to our below email.

Kindly let us have a copy of invoice amount of \$1,980.45(all-in) in order for us to forward to our insured to prepare payment and send it to your good office.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 30 April 2021 5:23 PM

To: paneurobikes <paneurobikes@singnet.com.sg>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Hi Kin Wah,

As per our tele-conversation yesterday, kindly let us have a copy of invoice amount of \$1,980.45(all-in) in order for us to forward to our insured to prepare payment and send it to your good office.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: paneurobikes <paneurobikes@singnet.com.sg>
Sent: Thursday, 15 April 2021 1:33 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Hello Hsiao Tong,

Further to our conversation.

For me to be able to do it feasibly, the amount will be:

1) Repair cost (w/GST)	\$ 2183.55
2) Loss of Use (7 days x \$30.00)	\$ 210.00
Total	\$ 2393.55

Thank You, & Best Regards,
Kin Wah

Hello Hsiao Tong,

Sorry I missed your call; tried calling back but your number was engaged.

I have looked through the estimate again and I cannot accept your surveyors' adjustments to some prices, particularly the paintwork and my labour. I think just maintain insurance claim Hsiao Tong.

Best Regards,
Kin Wah

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 12 April 2021 5:02 pm
To: paneurobikes <paneurobikes@singnet.com.sg>
Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Hi Kin Wah,

We refer to the above matter.

As discussed, our insured would like to settle the matter privately and the amount is as follows: -

1) Repair cost (w/GST)	\$ 1,830.45
2) Loss of Use (5days x \$30.00)	\$ 150.00
Total	\$ 1,980.45

Kindly let us have your invoice bill to BKW Rent A Car as requested by our insured in order for them to prepare payment.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: paneurobikes <paneurobikes@singnet.com.sg>

Sent: Thursday, 18 March 2021 7:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Dear Hsiao Tong,

Noted and thanks for your reply. But, this has been a while, please do help to expedite where possible.

Thank You, & Best Regards,

Kin Wah

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 11 March 2021 3:38 pm

To: paneurobikes <paneurobikes@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Without Prejudice

Dear Sirs/Mdm,

We are engaging our insured on this matter as there is dispute from our insured.

We will get back to you asap. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: paneurobikes <paneurobikes@singnet.com.sg>

Sent: Thursday, 11 March 2021 3:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Dear All,

Sorry just to check, if we can confirm on this case?

Many thanks, & Best Regards,
Kin Wah

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 4 March 2021 5:37 pm

To: paneurobikes <paneurobikes@singnet.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: RE: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark *** LKK REF:CC4/AIG20012953/Epa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: paneurobikes <paneurobikes@singnet.com.sg>

Sent: Thursday, 4 March, 2021 5:15 PM

To: 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark.

Dear Claims,

The survey had been conducted, thank you. Can we confirm on Direct Settlement for this case?

Many thanks, & Best Regards,
Kin Wah

Dear Claims,

Kindly assist to arrange for a 3rd Party insurance claim survey for our vehicle FBP 3705Y.
Please find estimate and GIA attached.

Thank You, & Best Regards,
Kin Wah

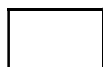
Pan Euro Bikes Pte Ltd

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Mobil : +65 9731-7133, +65 8121-2173

Email : paneurobikes@singnet.com.sg



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