

## Mei Kwan (LKKAuto)

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Tuesday, 24 November, 2020 2:59 PM  
**To:** assignments; Admin A  
**Cc:** Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni; Teo, Ericweihong  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – FBP3705Y vs SLE3881K (OI) on D.O.A.: 22/01/2020

Hi,

Please refer to the enclosed request from **Pan Euro Bikes Pte Ltd.**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly take note that:*

- 1. Be informed that OI GIA Report is not available as insured has yet to report accident till date.*
- 2. TP workshop is requesting for direct settlement, kindly assist.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** paneurobikes@singnet.com.sg <paneurobikes@singnet.com.sg>  
**Sent:** Tuesday, November 24, 2020 12:08 PM  
**To:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE3881K AND FBP3705Y ON 22/01/2020

Hi Yinrul,

It was surveyed by LKK.

Best Regards,

Kin Wah

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**From:** Hor, Yinrul

**Sent:** Tue, 24 Nov 2020 03:15:41 +0000

**To:** [paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong, Lim, Sheng Yang, Parthiban, Theerthan, Mohd Rizal, Nur Mariah Huibrechts

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE3881K AND FBP3705Y ON 22/01/2020

Hi Kin Wah,

Kindly advise the survey has been conducted by which company?

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** [paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg) <[paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)>

**Sent:** Monday, November 23, 2020 4:07 PM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE3881K AND FBP3705Y ON 22/01/2020

Dear Yinrul,

The survey has since been conducted, thank you for the arrangement.

Kindly confirm if we can do Direct Settlement for this case.

Thank You, & Best Regards,

Kin Wah

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**From:** Hor, Yinrul

**Sent:** Mon, 23 Nov 2020 07:00:54 +0000

**To:** PanEuroBikes

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE3881K AND FBP3705Y ON 22/01/2020

Without Prejudice

-

Your Reference : FBP3705Y

Our Reference : SLE3881K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** PanEuroBikes <[paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)>

**Sent:** Friday, 20 November, 2020 3:27 PM

**To:** 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

**Subject:** Request for 3rd Party claim survey - Accident between FBP 3705Y/SLE 3881K on 22.01.2020 at Smith Street public carpark.

Dear Claims,

Kindly assist to arrange for a 3rd Party insurance claim survey for our vehicle FBP 3705Y. Please find estimate and GIA attached.

Thank You, & Best Regards,

Kin Wah

Pan Euro Bikes Pte Ltd

Tel : +65 6299-4929

Fax : +65 6299-4430

Mobil : +65 9731-7133, +65 8121-2173

Email : [paneurobikes@singnet.com.sg](mailto:paneurobikes@singnet.com.sg)

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