# **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

Sent: Monday, 28 December 2020 5:58 PM

**To:** Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR

Cc: 'Chua, Gek Tiang Ruth'

**Subject:** RE: LKK(nr) \ CMTD2003430/RUC - YN6754Z & FBL9271M ACC ON 28.09.20

**Attachments:** PRELI ADVISED FBL 9271M.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle FBL 9271M

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 November 2020 3:26 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chua, Gek Tiang Ruth' < ruth.chua@sompo.com.sg>

**Subject:** RE: LKK(nr) \ CMTD2003430/RUC - YN6754Z & FBL9271M ACC ON 28.09.20

Resend

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

**G.NIVITHA** 

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) \* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Nivitha (LKK Auto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a> Sent: Tuesday, 24 November 2020 2:35 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: 'Chua, Gek Tiang Ruth' < ruth.chua@sompo.com.sg>

Subject: RE: LKK(nr) \ CMTD2003430/RUC - YN6754Z & FBL9271M ACC ON 28.09.20

Dear Sir/Mdm,

Thank you for the assignment.

#### BEST REGARDS

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace < grace.teo@sompo.com.sg > Sent: Tuesday, 24 November 2020 12:59 PM

To: gamotor@gmail.com; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg >; 'admin-d@lkkauto.com' < admin-

d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

**Subject:** LKK(nr) \ CMTD2003430/RUC - YN6754Z & FBL9271M ACC ON 28.09.20

### Without Prejudice

Our Reference: CMTD2003430/RUC

Your Reference: FBL9271M

Hi Mrs Tan,

We acknowledged receipt of your claim documents via fax.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg

As requested, we will appoint **LKK AUTO** to survey the above vehicle.

Please be informed that we have yet to receive our insured's accident report.

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#### Aside to LKK AUTO,

Please arrange Mr. Kenneth or Mr. Marcus to survey FBL9271M on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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