PAYMENT ADVICE

Claimant's Vehicle No. SM750995
i i
Accident on $\frac{\eta}{n}$ involving vehicle/s No.
along/at
BREAKDOWN OF PAYMENT/S
Volkswagen Group Singapore Pte Ltd 1. Repair Cost S\$ 9587.13 Payable to
2. Loss-of-Use/ Car Rental S\$ 856.00 Payable to
3. Medical and Search Fees S\$ Volkswagen Group Singapore Pte Ltd
Remarks: You 649589.13 - Volkswagen Group Singapore Pte Ltd
\$856.00 - BKW Rent-A-Car Pte Ltd
Service Adviser
Contact No.H/P.

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I,
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned. Dated this
Dated this (day) of (month) 20 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop"

(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>VOLKSWAGEN GROUP SINGAPORE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$9,587.13</u> (Repair Cost), <u>S\$856.00</u> (Loss of Use/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SMT 5699S</u> that was damaged pursuant to the accident which occurred on <u>21/11/2020</u> (date) along <u>PIE</u> (location) involving vehicle no/s <u>SJZ 2895R</u>. This is pursuant to the inspection conducted on <u>26/11/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>WANG HUAWEI</u> (the third party claimant") of vehicle no. <u>SMT 5699S</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SMT 5699S</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of (month) 20 1 (year)
Signed by appointed surveyor	Signed by the workshop" (with chop)

ŠKODA Centre Singapore

26 Leng Kee Rd

Singapore 159104 Biz_Reg_No.: 199101494Z GST No.: M200985052







Tax invoice

Page

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details: Mr WANG HUAWEI 353C EAST COAST ROAD SINGAPORE 429096

Document no. 12033025073 Document date 22-12-2020 Customer no. 5211043795 Customer GST-ID 201009404M Dealer 30001 Job order number 2020033686/1 Job order date 08-12-2020 Service Advisor CHARMAINE KONG

1/2

License plate Model code First registration VIN Model Mileage SMT5699S NS7RKCS1 23-07-2020 TMBKC9NS7L8054691 Kodiaq Sportline 1,4 ITSI 110kW 10,310 -WCMY20

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	4	pcs.	480.00	#1	480.00	513.60
565827023B	Unbekannt (BOOTLID) OS CD 9/12/2020	1	pcs.	2,894.14	#1	2,894.14	3,096.73
565853687G 041	Unbekannt (SKODA) OS CD 9/12/2020	T	pcs.	98.51	#1	98.51	105.41
565853687H 041	Unbekannt (KODIAQ) S/O 8/12/2020	4	pcs.	98.51	#1	98.51	105.41
565807423	Bump Strip	1	pcs.	226.00	#1	226.00	241.82
5JJ945097A	Unbekannt (THIRD BRAKELIGHT)	1	pcs.	181.76	#1	181.76	194.48
D 169300M2	1k Window Adhesive	2	pcs.	49.51	#1	99.02	105.95
D 00920002	Primer	1	pcs.	25.74	#1	25.74	27.54
D 00950025	Applicator	2	pcs.	9.39	#1	18.78	20.09
D 181802M1	Activator For Precoated W	1	pcs.	23.77	#1	23.77	25.43
D 002000A2	Adhesive Remover	1	pcs.	114,78	#1	114.78	122.81
WHT007341	Rivetted Cap Nut	4	pcs.	2,23	#1	8.92	9.54
	TRANSFER BOOT MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR WINDSCREEN	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	REAR WATER LEAK TEST DIRECT SETTLEMENT DOA: 21/11/2020 TP VEHICLE NO: SJZ2895R SURVEY BY: RASUL	1	pcs.	150.00	#1	150.00	160,50

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	8,479.93	7%	627.20	8,959.93	9,587.13
Total	480.00	8,479.93		627.20	8,959.93	9,587.13

Customer

ice Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

ŠKODA Centre Singapore

26 Leng Kee Rd Singapore 159104

Biz. Reg. No.: 199101494Z GST No.: M200985052







Tax invoice

Page

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details: Mr WANG HUAWEI 353C EAST COAST ROAD SINGAPORE 429096

Document no. 12033025073 Document date 22-12-2020 Customer no. 5211043795 201009404M Customer GST-ID Dealer 30001 Job order number 2020033686/1 Job order date 08-12-2020 Service Advisor **CHARMAINE KONG**

2/2

l	License plate	Model code	First registration	VIN	Model	Mileage
l	SMT5699S	NS7RKCS1	23-07-2020	TMBKC9NS7L8054691	Kodiaq Sportline 1.4 I TSI 110kW -WCMY20	10,310
		97.	,			. N.
	<u> </u>					
	VISIT OLID WI	EDCITE: aftercolor	vay oom oo (for online oo	rvice appointments) and valkawa	gen.com.sg and www.skoda.com.sg (for addition	aal aanviaaa aradusta
	and promotions)		vw.com.sg (for online set	rvice appointments) and volkswat	gen.com.sg and www.skoda.com.sg (ior addition	iai services, products

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

GB1 1420: 110:: 2001002702				
DATE	INVOICE NO.			
30-Dec-2020	P 3564			

INVOICE TO.

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #07-16 SINGAPORE 079120

ATTN: CLAIMS DEPARTMENT

C/O: LKK AUTO CONSULTANT PTE LTD

All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	TOTAL	\$856.0	
Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	GST @ 7%	\$56.00	
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB)	Subtotal		\$800.00
RENTAL FROM 18 DECEMBER 2020 TO 28 DECEMBER 2020 (INCLUDED ONE PUBLIC HOLIDAY, TWO SATURDAY AND TWO SUNDAY) YOUR REF: SMT5699S & SJZ2895R (VOLKSWAGEN)	10	80.00	800.00
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
	P 3564	30-Dec-2020	SLR 3374 P
	VHA NO.	DUE DATE	VEH NO.

BKW Rent-A-Car Pte Ltd









NRIC/Passport No

Occupation

Name (as in I/C)

Address:

Occupation ...

NRIC/Passport No: ____

Driving Licence No: _

D/L Type: Local/Int'l/Others:_

Tel(O)

Driving Licence No: ___

Name & Address of Employer

D/L Type: Local/Int'l/Others: ___

A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg, No: 20-0106276-D 24 HOURS HELPLINE: 6223 1122

VEHICLE HIRING AGREEMENT

VHA No: P 3564

Workshop: VIA LK.

Hirer's Own Vehicle No: 3MT56995 Replace Veh No: Loan Vehicle No:SLR3374P. VR No: Make & Model: SICOOA Auto/Manual Group: CHARGES • cts HOU 00 80 10 Per day Daily day @\$ Weekly/Monthly week @\$ Per week/Monthly Others CDW/PAI @\$ Per day/Monthly Delivery/Collection Svc **GST** OR No: (A) SUB-TOTAL 1/2 1/4 Petrol Level OUT & Surcharge IN First ___ _km FREE per day **GST** 00) Excess mileage is chargeable TOTAL CHARGES at _____ cents per km Bank: M Security Deposit: \$ CASH/NETS/VISA/MC/AMEX/CHQ No: 5(24710331/49553 Expiry Date: 1/75 Card ID No: & 17 Name as in Card: NON WAIVER EXCESS (Subject to GST): \$ **ACCESSORIES CHECK** ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge ■ Tyre Opener □ Petrol Cap □ Spare Tyre

Hirer's Signature:

Additional Driver's Signature:

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement, If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

INDICATE A - Accidents D - Dents

S - Scratches X - Crack

> The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.

HIRER'S PARTICULARS

Date of Birth:

Driving Exp:

Passed Date:

Age:

Sí

Lanc Hupkle

(R)_

DRIVER'S PARTICULARS

______Date of Birth: _

Driving Exp:

___Passed / Expiry Date: __

Contact No:

- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should
- he fail to return the vehicle at the appropriate petrol level.

 No refund for early return of vehicle, The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental
- 4. Use of the vehicle for illegal purpose (For instance: in connection with theft, drug
- peddling or trafficking, smuggling), is strictly prohibited.

 Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in additional to the appropriate insurance top up in the case f non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation,
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip. 10. In case of accident, the hirer shall report to rental office immediately. An accident
- report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have
- sufficient water. Any damage to the engine will be bear by the hirer/driver.

 12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.

 13. I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out Time Out Mileage Check By Remarks Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Remarks

Mileage Check By Time In Date In

WA Hirers/Driver Signature

11/23/2020 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-20-145107

Date of Request:

23/11/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road

Singapore 159934

Dear Sir/Madam,

Enquiry Date

23/11/2020

Enquiry By

Charmaine Kong Mei Kwan

TP Vehicle No.

SJZ2895R

Accident Date

21/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ2895R	AIG Asia Pacific Insurance Pte. Ltd.	18/05/2020-17/05/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-145107

Date of Request:

23/11/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

Enquiry Date

23/11/2020

Enquiry By

Charmaine Kong Mei Kwan

TP Vehicle No.

SJZ2895R

Accident Date

21/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 2 December 2020 2:05 PM

To: ALANFOO2004@HOTMAIL.COM; FOO.CHUANWEN@GMAIL.COM

Subject: ACCIDENT INVOLVING SJZ 2895R(AIG) AND SMT 5699S AT/ALONG PIE LANE 1

NEAR TOA PAYOH EXIT ON 21/11/2020

02 Dec 2020

Mr Foo Siew Wie/ Mr Foo Chuan Wen

[By Email Only]

Dear Sir/Madam,

You Ref: SJZ2895R

Our Ref: CC3/AIG20012925/R1pa3

ACCIDENT INVOLVING SJZ 2895R(AIG) AND SMT 5699S AT/ALONG PIE LANE 1 NEAR TOA PAYOH EXIT ON

21/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMT 5699S against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

3/2/2021 Merimen e-Claims

Claim Audit

- AU	DIT .	TRAIL		
No.	On	Audit	Remarks	Ву
1 20	4 Nov 020 1:52	Clm Dtl Modified	Claimant's Name: -> WANG HUAWEI.	[A] HOW ME KWAN
2 20	020	Clm Veh Model Changed	(206342) SKODA KODIAQ 1.4 (A).	[A] HOW ME KWAN
3 20 13	1:52		Reg No: SMT5699S. Acct Date: 2020/11/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Skoda Centre Singapore (HQ)	[A] HOW ME KWAN
7 2	4 Nov 020 1:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW ME KWAN
5 20 1:	020 1:52	Changed	Next Rpt:Final Rpt.Due Date:2020/12/03	[A] HOW ME KWAN
0 20	4 Nov 020 1:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW ME KWAN
/ 20	4 Nov 020 1:52		[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrato
8 20	4 Nov 020 1:53	Label Added	(23):Express.	[A] HOW ME KWAN
9 20		•	[None] -> MOHD RASUL	[A] HOW ME KWAN
10 20 16	6:48	Registration Modified	Acct Time:14:00:00->13:50:00.	[I] AIG OneClaim Integration User
LI 20	4 Dec 020 0:33	Video Downloaded	Downloaded SMT5699S vs SJZ2895R_TP VIDEO(REAR)	[A] MOHD RASUL
12 20	171	Adj Rpt Initiated		[A] HUEY YON
.3 20	דנו	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
.4 20	n 2 1	Clm Dtl Modified	JPJ Reg. Date: -> 2020/07/23.	[A] HUEY YON
5 20	וניו	Clm Details Notified		[A] HUEY YON
.6 20 12	2:35	Mandate Request	Cur.Req:10445.13:Liability: 100% (BOLA 27) *Quantum: (a)CORw/GST: \$9,587.13+ (b)LORw/GST(10da ys x \$80.00): \$856.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$10,445.13 *5 recommendation repair d ays + 1PH + 2Sunday + 2Saturday = 10 days *For your appro	[A] CHEW HSIAO TONG
1/20		Video Downloaded	Downloaded SMT5699S vs SJZ2895R_TP VIDEO(REAR)	[I] Syed- Yusoff, Salih
18 20 09	021 9:28		Next Rpt:Final Rpt.Due Date:2020/12/03. Mandate Remarks: please proceed with settlement @ \$10,44 5.13 (COR-\$9,587.13 LOR-\$856 LTA search-\$2)	[I] Syed- Yusoff, Salih
19 20	171	Adj Mandate Set	Approved:10445.13:please proceed with settlement @ \$10,445.13 (COR-\$9,587.13 LOR-\$856 LTA searc h-\$2)	[I] Syed- Yusoff, Salih
	Da	te From	Date To Audit Type None	Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History												
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount				
2645532	24 Nov 2020 12:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SMT5699S	SJZ2895R	11.00				

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2651057	02 Dec 2020 14:01:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMT5699S	CHEW HSIAO TONG	xx.xx
2664779	27 Jan 2021 13:57:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants Pte Ltd (HO)	SMT5699S	SJZ2895R	11.00