

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2011-099

Your Ref : GBG5587E (NO PASSENGER)

Date : 25.November 2020

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5860R AND GBG5587E (NO PASSENGER) ON 16/11/20  
04:40 PM ALONG MERGE INTO ALJUNIED RD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,189.50
2.	Loss of Rental for <u>5</u> days @ \$ <u>95.04</u> per day	\$	475.20
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,922.19

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5860R and GBG5587E (NO PASSENGER) along MERGE INTO ALJUNIED RD on 16/11/20 04:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 25 (day) of November 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2011-099

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00075512000 Claim No : SNM20D204442/GBG5587E/IRENE  
 Claimant : TRANS-CAB SERVICES PTE LTD  
 Amount : S\$5,922.15  
 SINGAPORE DOLLARS FIVE THOUSAND NINE HUNDRED TWENTY TWO AND  
 CENTS FIFTEEN Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5860R  
 Insured Vehicle No. : GBG 5587E

Date of Loss : 16/11/2020  
 Place of Accident : SLIP RD FROM MACPHERSON RD TOWARDS ALJUNIED RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HONG SEAFOOD PTE LTD  
 Driver Name : CHIA AH BOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,189.50
(3) Loss of <del>Use</del> /Rental/Earning	S\$	725.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	5,922.15
	=====	

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : NG WAI YIN

Signature : 



Date : 03 MAR 2021

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2011-138 <b>DATE</b> : 21. November 2020 <b>REFERENCE NO</b> : AAD2011-099 <b>TERMS</b> : <b>DUE DATE</b> : 21. November 2020 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5860R; DOA 16.11.20(LUMP SUM-20)	1	5,189.50	5,189.50

<b>Total SGD Excl. GST :</b>	<b>4,850.00</b>
<b>7% GST :</b>	<b>339.50</b>
<b>Total SGD Incl. GST :</b>	<b>5,189.50</b>

**\*\*\*\* FIVE THOUSAND ONE HUNDRED EIGHTY NINE AND FIFTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

25 November, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/11/20 04:40 PM at MERGE INTO ALJUNIED RD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5860R. The taxi was hired to YONG MONG CHENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

16-11-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2011-099	<b>Accident Date</b> 16-11-2020
11/17/2020 11:45	11/21/2020 11:00	SHC5860R

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Nov 2020 / 14:51:17

Receipt Date/Time : 17 Nov 2020 / 14:51:17

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201117-002522

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG5587E				
As at 16 Nov 2020/16:40:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG5587E			
	Enquiry Fee	7.00	0.49	7.49
	20201117145004461088			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	554827XXXXX5467	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Tuesday, 8 December 2020 4:08 PM  
**To:** EILEENHENG@HONGSEAFOOD.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBG 5587E & SHC 5860R ALONG/AT SLIP RD FROM MACPHERSON RD TOWARDS ALJUNIED RD ON 16/11/2020

Our Ref: CC3/CTI20012921/Krs3

**HONG SEAFOOD PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 5587E & SHC 5860R ALONG/AT SLIP RD FROM MACPHERSON RD TOWARDS ALJUNIED RD ON 16/11/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 5860R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



FW: SNM20D204442/C02/GBG5587E/TAYHP / FW: Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Irene Tay <irene.tay@sg.cntaiping.com>

Thu 2/18/2021 12:38 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

📎 3 attachments (3 MB)

LKK SURVEY REPORT & PHOTOS.pdf; TP LOD & DOCS.pdf; LETTER TO OI GBG 5587E .pdf;

Dear Sir/Mdm,

Please proceed to offer \$5,922.19 to TP.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Friday, February 5, 2021 12:05 PM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM20D204442/C02/GBG5587E/TAYHP / FW: Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBG 5587E (CTI) AND SHC 5860R (TP) ON 16/11/2020**

We refer to the above matter.

It is a Head to Rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$ 5,922.19 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 22,730.65	\$ 5,189.50 (4,850.00 + 7% GST)

2. Loss of Rental (5 days x \$95.04)	\$ 475.20	\$ 475.20 (5 days x \$95.04)
3. Loss of Income (5 days x \$50.00)	\$ 250.00	\$ 250.00 (5 days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 23,463.34</b>	<b><u>\$ 5,922.19</u></b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 1 December 2020 12:46 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: SNM20D204442/C02/GBG5587E/TAYHP / FW: Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Dear Sir/Mdm,

Enclosed herewith a copy of our insured GIA REPORT as requested by you.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, November 25, 2020 2:25 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204442/C02/GBG5587E/TAYHP / FW: Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D204442/C02/GBG5587E/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 25 November 2020 10:52 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5860R at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)