

## Su Li (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 1 December 2020 12:46 PM  
**To:** Jaslin Kok (LKK Auto); Su Li (LKK Auto); Admin A  
**Subject:** FW: SNM20D204442/C02/GBG5587E/TAYHP / FW: Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020  
**Attachments:** TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf; SAS REPORT GBG5587E.pdf

Dear Sir/Mdm,

Enclosed herewith a copy of our insured GIA REPORT as requested by you.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, November 25, 2020 2:25 PM  
**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D204442/C02/GBG5587E/TAYHP / FW: Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D204442/C02/GBG5587E/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 25 November 2020 10:52 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG 5587E (OI : CTI - TBA) and SHC 5860R (TP : LKK REF - CC3/CTI20012921/Krs3) on 16/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5860R at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

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