

## Su Li (LKK Auto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 24 November 2020 10:05 AM  
**To:** 'Hor, Yinrul'; assignments; Admin A; SUR  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLA3220P vs GBJ3212J (OI) on D.O.A.: 18/11/2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Tuesday, 24 November, 2020 9:58 AM  
**To:** assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SLA3220P vs GBJ3212J (OI) on D.O.A.: 18/11/2020

Hi,

Please refer to the enclosed request from **RICO 60 AUTO SERVICES PTE. LTD.**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Please be informed that OI GIA report is not available as our insured has yet to report accident till date.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [claims@rico60.com](mailto:claims@rico60.com) <[claims@rico60.com](mailto:claims@rico60.com)>  
**Sent:** Monday, November 23, 2020 1:10 PM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; [claims@rico60.com](mailto:claims@rico60.com)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ3212J AND SLA3220P ON 18/11/2020

Dear All ,

Kindly arrange

**Adrian Ling** LKK Auto Consultants Pte Ltd

Thanks & Regards ,

Shanelle Lim

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**From:** Teo, Ericweihong

**Sent:** Fri, 20 Nov 2020 09:28:39 +0000

**To:** [claims@rico60.com](mailto:claims@rico60.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ3212J AND SLA3220P ON 18/11/2020

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

*Advance Leave Notification: 23/11/2020 – 27/11/2020*

**From:** Teo, Ericweihong

**Sent:** Thursday, November 19, 2020 5:08 PM

**To:** [claims@rico60.com](mailto:claims@rico60.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBJ3212J AND SLA3220P ON 18/11/2020

Without Prejudice

-

Your Reference: SLA3220P

Our Reference : GBJ3212J

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

*Advance Leave Notification: 23/11/2020 – 27/11/2020*

**From:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>

**Sent:** Thursday, November 19, 2020 5:01 PM

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Mithoosingh, Aashweenjeetkaur <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>

**Subject:** [EXTERNAL] PRI Arrangement SLA 3220 P

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SLA 3220 P

Your Insured – GBJ 3212 J

DOA – 18/11/2020

Regards,

Shanelle Lim



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)

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