



INDIA INTERNATIONAL INSURANCE  
c/o LKK Auto Consultants Pte Ltd

Your Ref: CC3/III20012907/bs3  
Our Ref: DS/2371520/SLU207T

**"Without Prejudice"**

Date: 21 April 2021

Subject: **ACCIDENT INVOLVING VEHICLES SLU207T & GBG7307J ON 20/11/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 19,042.15	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 7.45
Loss of Rental : \$ 1,070.00 (\$107*10 days)	Others : \$ -
<b>Total</b>	<b>: \$ 20,119.60</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
  2. Copy of Car Rental bill, Receipt & Agreement
  3. GIA/LTA search slip
  4. Original Letter of Authorisation
  5. Certificate of Insurance
- Performance Motors Limited  
1800-Call-BMW  
(1800-2255-269)  
www.pml.com.sg  
303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales: 6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales: 6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales: 6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942


Co. Reg. No:  
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

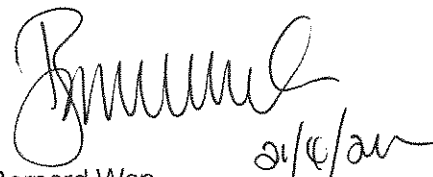
Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

 21/4/21

Cresendo Lagman  
Customer Service Manager, Body & Paint

 21/4/21

Bernard Wan  
Service Manager – Body & Paint

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLU 207T & GBG 7307J ON 20-11-2020.

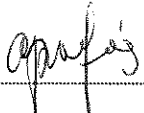
I, APRIL ZENG XIULING owner of Vehicle Registration No. SLU 207T  
hereby authorize **Performance Motors Limited** to submit, correspond, negotiate and  
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorize **Performance Motors Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment  
due to me in respect of my claim above.


I hereby declare that all acts and documents done by virtue of this Letter of Authorization  
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if  
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of  
such loss and damage.

Signed by:

  
Name: \_\_\_\_\_ (Date) \_\_\_\_\_  
NRIC No.: \_\_\_\_\_

In the presence of:

  
Name: **Foong Shiuh Jye**  
**Performance Motors Limited**  
**303 Alexandra Road**  
**Sime Darby Performance Centre**  
**Singapore 159941**  
NRIC No.: \_\_\_\_\_

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.

India Ref: MFL2020D0002466  
Claimant Ref: SLU 207T

We/I, PERFORMANCE MOTORS LIMITED ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 19,042.15 (repair cost), S\$ 1,070.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLU 207T that was damaged pursuant to the accident which occurred on 20/11/2020 (date) at TELOK BLANGAH CRESCENT (location) involving vehicle no. GBG 7307J (insured vehicle). This is pursuant to the inspection conducted on 04/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner APRIL HONG XIU LING ("the third party claimant") of vehicle no. SLU 207T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLU 207T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 20,119.60 to PERFORMANCE MOTORS LIMITED

Dated this 11 day of May 2021

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

PERFORMANCE MOTORS LIMITED

303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel: 6319 0100 (Sales)  
6319 0111 (After sales)

Signed by "the workshop" (with chop)

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

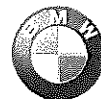
## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528  
63190533/530  
Fax. 64796601  
64796624



## SERVICE TAX INVOICE

Repair Order No. : B1 1550317	Page No. : 1 of 2
Date IN : 04/01/2021	Invoice Number : 2371520 / WSB
Motor Claim Advisor: Foong Shiuh Jye	Invoice Date : 19/04/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Mdm April Zeng Xiuling Mrs April Hong Xi  
1005 Lower Delta Road  
#15-02

Singapore 099309

## - INVOICE TO - 219

India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

REGN. NO. SLU207T	CHASSIS NO. WBA2D920305E91648	REGN. DATE 21/11/2017	MODEL 216I G TOURER	MILEAGE 63985
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## - - - - L A B O U R 1 - - - -

	NETT
To replace both right doors, right side rear panel.	6,375.00
To remove and install side sill cover	
To spray paint both right doors, rear right side panel, right side sill cover, both door handles, Roof frame right, running board right panel and tail panel.	3,430.00
To transfer lock mechanism from old to new door including conduct check on new door power window system for proper function. (2 door).	955.00
To replace rear door fixed side window glass. (Rear right door)	398.00
To replace rear side window glass. (rear right side panel)	398.00
To remove and install fuel tank to facilitates repair.	478.00
To cavity preservation on body panel. (cut panel)	100.00
To conduct water leak tests.	75.00
To remove and install rear right wheel rim include balance (1x).	94.00
To check steering geometry and conduct wheel alignment in accordance with BMW specifications. (1x).	478.00
To remove and install rear seats and carpet to facilitate repair.	783.00
Sundries	150.00
Painting wheel rim rear right	250.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 20.11.2020. 3RD PARTY CAR : GBG7307J. YOUR REF NO : CC3/III20012907/bs3.	
VEHICLE WAS SURVEYED BY STEVE FROM LKK CONSULTANT ON 04.12.2020@1000HRS. AUTHORISED BY JASPER FROM LKK VIA EMAIL ON 25.03.21.	
PROPOSE CAR RENTAL = \$1070.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
LTA SEARCH FEE = \$7.45.	0.00

Total Labour 1: **13,964.00**

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528  
63190533/530  
Fax. 64796601  
64796674

## SERVICE TAX INVOICE

Repair Order No. : B1 1550317

Date IN : 04/01/2021

Motor Claim Advisor: Foong Shiuh Jye

Page No. : 2 of 2

Invoice Number : 2371520 / WSB

Invoice Date : 19/04/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- - - - P A R T S - - - -	Qty	Retail Price	NETT
REAR RH SIDE PANEL	1	1,473.95	1,473.95
RH REINFORCEMENT PLATE SILL	1	53.75	53.75
RH REINFORCEMENT PLATE C PILLAR	1	53.75	53.75
RH REINFORCEMENT PLATE SILL	1	53.75	53.75
RR RH DOOR	1	1,142.60	1,142.60
(DG) CLEANER R1 (100ML)	1	26.15	26.15
(S/L) SEAM SEAL 300ML	1	33.80	33.80
SCREW (SF PLUS M5X15)	3	0.55	1.65
PUNCH RIVET N4	40	0.55	22.00
BLIND RIVET AVIBVLB	30	0.55	16.50
(DG/SL) BODY ADHESIVE K5B (195ML)	1	336.75	336.75
(DG) BODYWORK ADHESIVE K5A (50ML)	1	116.15	116.15
REAR RH SIDE WINDOW FIXED (ALU HOCH	1	301.05	301.05
EXPANDING NUT 7X7 MM	3	1.05	3.15
PLUG IN RETAINER	4	4.00	16.00
EXPANDING NUT	1	0.55	0.55
PLUG IN NUT	1	3.20	3.20
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	1	131.55	131.55
RH LOWER HOUSING SECTION	1	46.10	46.10
Total Parts :			3,832.40

Labour Charges : 13,814.00  
Parts Charges : 3,832.40  
Lubricant/Misc : 150.00Total Labour & Parts Charges : S\$ 17,796.40  
Less Insurance Excess : S\$ 0.00  
Invoice Total Amount Exclude GST : S\$ 17,796.40  
GST @ 7% : S\$ 1,245.75  
Invoice Total Amount Include GST : S\$ 19,042.15

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 19,042.15

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



MR HONG YEE WEI(JONG YIWEI)

1005 LOWER DELTA ROAD #15-02  
SINGAPORE 099309 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee  
305 Alexandra Road, #03-01  
Vantage Automotive Centre, Singapore 159942  
☎ (65) 6447 3388 ☎ (65) 6345 7247  
✉ reservation.hertz@sime-darby.com.sg  
Co. Reg. No. 197501065W  
GST Reg. No. M2-0021986-4

INVOICE DATE : 15-JAN 2021

R.A. No. 61014635 / Haryana Binte Zaki

TITLE	: MR	KILOMETER OUT/IN	: 34214 / 34633
AUTHORIZED DRIVER	: HONG YEE WEI(JONG YIWEI)	KILOMETER DRIVEN	: 419
NRIC/PASSPORT NO.	: S7908513H	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: NISSAN QASHQAI 1.2	DATE & TIME OUT	: 04-JAN 2021 09:30
CAR REGISTRATION NO.	: SLX4787T / UNIT # : 0003149	DATE & TIME IN	: 14-JAN 2021 16:44
CAR GROUP GIVEN	: S	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: P	NO. OF DAY(S) CHARGED	: 10 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
<b>INSURANCE CLAIMS PML CUSTOMER RATES 2019</b>					
10 DAY(S) @ \$100.00 / DAY			1,000.00	70.00	1,070.00
<b>SUB-TOTAL</b>			<b>1,000.00</b>	<b>70.00</b>	<b>1,070.00</b>
REMARKS: BMW OWNER: SLU207T MCA: JYE		<b>TOTAL (SGD) :</b>	<b>1,000.00</b>	<b>70.00</b>	<b>1,070.00</b>
* ITEMS NOT SUBJECT TO GST					
		<b>MC XXXXXXXXXXXXX4870</b>			<b>-1,070.00</b>
		<b>BALANCE DUE</b>			<b>0.00</b>

**NOTE:**

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.



**VANTAGE**  
AUTOMOTIVE LTD-FORD  
305 ALEXANDRA RD  
#B1-02  
SINGAPORE 159942

**SALE**

TID:64103675  
INVOICE:003303 BATCH:002732  
DATE:15/01/21 TIME:09:21:47  
\*\*\*\* \* 4870 M  
APPR:T07518

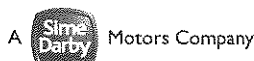
**AMT:SGD 1070.00**

PLEASE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO CARD TENDER AGREEMENT

This is a system generated invoice hence no signature is required.

Print  
Enter

App Ver:01.66x



\*\*\*\*\* CUSTOMER COPY \*\*\*\*\*

**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : MC - XXXXXXXXXXXX4870

**HIRER'S DETAILS**

TITLE : MR  
NAME : HONG YEE WEI (JONG YIWEI)  
ADDRESS : 1005 LOWER DELTA ROAD  
#15-02  
SINGAPORE 099309  
SINGAPORE

NRIC/PASSPORT NO. : S7908513H ISSUE: 26/04/2018

ISSUED BY : SINGAPORE

LICENSE : S7908513H EXPIRY: 10/06/2999

ISSUED BY : SINGAPORE

NATIONALITY : D.O.B.: 28/03/1979

FREQUENT FLYER NO. :

LOCAL CONTACT : 91847214

HOTEL :

**COMPANY'S DETAILS**

NAME :

ADDRESS :

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61014635

RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**CHECKOUT**

UNIT # / REGN NO. : 00003149 / SLX4787T  
MAKE & MODEL : NISSAN QASHQAI 1.2  
CAR GROUP GIVEN : S CHARGE: P  
KILOMETER OUT : 34,214  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 04/01/2021 09:30  
DUE DATE & TIME IN : 14/01/2021 09:30  
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**RENTAL RATES**

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 100.00

EXTRA DAY @ S\$ 100.00

EXTRA HOUR @ S\$ 20.00

**TOTAL: S\$ 1,070.00****FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

x

**CASH & CHEQUE DEPOSIT****REMARKS**

BMW OWNER: SLU207T

MCA: JYE

**HI RESERVATION**

RES. ID# SD000008190

Haryana Binte Zaki

TACO#:

REF SRC: PHONE

Printed on 04-Jan-2021

10:13

Entered by: Haryana Binte Zaki

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Nov 2020 / 17:23:23

Receipt Date/Time : 20 Nov 2020 / 17:23:15

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201120-003488

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBG7307J As at 20 Nov 2020/14:00:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - GBG7307J Enquiry Fee 20201120172235776071	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	452419XXXXXX6890		eNETS Credit Card	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## View Received Message

This mail is associated with :

**\*SLU207T (MFL2020D0002466)**  
**[GBG7307J]**

TP

APRIL HONG XIU LING

Nov 20 2020 2:00PM

[-]

Performance Motors Limited

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **07/05/2021 09:39 AM.**

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$20119.60) - SLU207T - Claim Handler: Derrick Tan Ming Chye

Approved:20119.60:Dear Sir, liability is not in our favour. please proceed with direct settlement. Thank you.

### DOCUMENTS SUMMARY

There are no documents.