

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 January 2021 5:46 PM
To: Mandy Lim
Cc: motorclaims@ltm.sg; venus; JUNE; Admin A; Jaslin Kok (LKK Auto)
Subject: RE: Claim Details - Third Party Claim - SKX 9960 M, Your Insured : SMG 6952 Y ,
D.O.A. : 21/11/2020 LKK REF : CC4/AIG20012897/Kps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 20 January 2021 5:42 PM
To: Mandy Lim <Mandy@ltm.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: motorclaims@ltm.sg; venus <venus@ltm.sg>; JUNE <June@ltm.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: Claim Details - Third Party Claim - SKX 9960 M, Your Insured : SMG 6952 Y , D.O.A. : 21/11/2020 LKK REF : CC4/AIG20012897/Kps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG20012897/Kps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Mandy Lim <Mandy@ltm.sg>

Sent: Wednesday, January 20, 2021 5:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: motorclaims@ltm.sg <motorclaims@ltm.sg>; venus <venus@ltm.sg>; JUNE <June@ltm.sg>

Subject: RE: Claim Details - Third Party Claim - SKX 9960 M, Your Insured : SMG 6952 Y , D.O.A. : 21/11/2020

WITHOUT PREJUDICE

Dear Mei Kwan,

The above claim refers.

Please let us have your OIC contact and reference number.

In additional, kindly let us have the clearance of liability.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



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From: AIG SGP, Claims-Survey [mailto:AIGSGP_ClaimsSurvey@aig.com]

Sent: Monday, November 23, 2020 5:11 PM

To: venus

Cc: motorclaims@ltm.sg; 'Mandy'

Subject: RE: RE: Request Survey - Third Party Claim - SKX 9960 M, Your Insured : SMG 6952 Y , D.O.A. : 21/11/2020

Hi Venus,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: venus <venus@ltm.sg>
Sent: Monday, November 23, 2020 4:55 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: motorclaims@ltm.sg; 'Mandy' <mandy@ltm.sg>
Subject: [EXTERNAL] RE: Request Survey - Third Party Claim - SKX 9960 M, Your Insured : SMG 6952 Y , D.O.A. : 21/11/2020

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Without Prejudice

Dear Sir / Mdm,

We are assisting our mutual client the vehicle owner of SKX 9960 M to submit a claim against your insured, SMG 6952 Y which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference.

- Our mutual client GIA report.
- Repair Estimate

Please arrange the survey.

Vehicle is currently at our workshop premises.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 160 SIN MING DRIVE
SIN MING AUTO CITY #01-13
SINGAPORE 575722

TEL: +65 64532397

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

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