

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
Singapore 159722

VIA EMAIL
WITHOUT PREJUDICE

Tel : **(65) 6272 3892**
Fax : (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Our Ref : SGX7525Y / T091220
Your Ref : CC4/LPC20012893/pa3

Date : 12 January 2021

LONPAC INSURANCE BERHAD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SGX7525Y & GBF6867X

DATE OF ACCIDENT: 20 NOVEMBER 2020

ALONG: ALJUNIED FLYOVER

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 1,819.00
Loss of Use (\$ 120.00 x 04 days)	\$ 480.00
Loss of Rental (\$ ___x ___days) + 7% GST	\$
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
Police Report/GIA	\$ 2.00
Medical Fees	\$
Towing Fees	\$
Grand Total	\$ 2,301.00

Car date in: 01/12/2020 Car date out: 04/12/2020

Authorized Repair Days: 03 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 2,301.00** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel: (65) 6272 3892 Fax: (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SGX 7525Y and (Third
 Party's Vehicle No.) 881 GDF 6867X on 20/11/2020 along
Along Aljunied Flyover

BY THIS POWER OF ATTORNEY, *I/We, Nam Kian Sang
 NRIC/Passport No. S70448340 (Address)

a company incorporate in Singapore and having its registered office at
 (Address)* _____ owner of Vehicle Registered No.

_____ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD,
 (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah
 Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our
 name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of MOVA.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 1 of the month of Dec, Year Two Thousand - 20 (20 20).

Signed, Sealed & Delivered By

Customer's Name: Nam Kian Sang
 NRIC No: S70448340
 Co's Rubber Stamp, where applicable.

MOVA's copy

*delete as appropriate.



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023932
DATE : 18 FEB 2021

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses


DISCHARGE VOUCHER

I/We, Nam Kian Seng confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBF6867X the sum of Singapore Dollar Two Thousand One Hundred Twenty One Only (**\$2,121.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGX7525Y and GBF6867X on 20 Nov 2020 along PIE towards TUAS (Aljunied Flyover).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DESIGN FOCUS (1987) PTE LTD AND/OR ANG BOCK HENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOVA AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 30/4/21
Signature of vehicle owner/Date

Nam Kian Seng
.....
Name of vehicle owner /Date

Tax Invoice

30/04/2021

LONPAC INSURANCE BHD
 300 BEACH ROAD
 #17-04/07 The Concourse
 SINGAPORE 199555.

Attention :- **XA025**

Page # :- 1 139550

Veh # :- SGX7525Y

Veh Model :- SUZUKI GRAND VITARA 2.0 5DOOR

Tax # :- CK635529

JOB # :- T091220

ACC. Date :- 21/11/20

Terms :- C.O.D Days

Remarks :-

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel : **(65) 6476 3333**
 Fax : (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 5DOOR, 008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722
 Tel : **(65) 6272 3892**
 Fax : (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			1,700.00

E. & OE

AMOUNT S\$	1,700.00
GST @ 7 %	119.00
AMOUNT DUE S\$	1,819.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-144742

Date of Request: 21/11/2020

Your Ref No: Online Purchase

Mova Automotive Pte Ltd
Blk 1008, #01-04/06/08/94
Bukit Merah Lane 3
Singapore 159722

Dear Sir/Madam,

Enquiry Date 21/11/2020
Enquiry By Nabiliah Binte Senin
TP Vehicle No. GBF6867X
Accident Date 20/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF6867X	Lonpac Insurance Bhd	14/02/2020-13/02/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-144742
Date of Request: 21/11/2020

Your Ref No: Online Purchase

Mova Automotive Pte Ltd
Blk 1008, #01-04/06/08/94
Bukit Merah Lane 3
Singapore 159722

Dear Sir/Madam,

Enquiry Date 21/11/2020
Enquiry By Nabillah Binte Senin
TP Vehicle No. GBF6867X
Accident Date 20/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 February 2021 8:41 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at \$2,121.00(all-in) with third party repairer. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 1,819.00
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,121.00

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 8 February 2021 2:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Sunday, 7 February 2021 11:36 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Your ref : **20/20/20/VC05/023932**
Our ref : CC4/LPC20012893/Epa3n2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF6867X(LONPAC) AND SGX7525Y(TP) ON 20/11/2020

We refer to the above matter.

The video shows that our driver overtook third party vehicle from the left and collided onto third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$2,221.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,376.08	\$ 1,819.00 (\$1,700.00\$+7%GST)
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,858.08	<u>\$ 2,221.00</u>

Surveyor recommended 3 days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 December 2020 9:20 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO)

<chewht@lkkauto.com>

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 25 November, 2020 2:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/pa3 - NEW CASE [External General]

Lonpac External - General

Dear Hsiao Tong

Noted, please go ahead to put up mandate for our management's approval.

Regards,

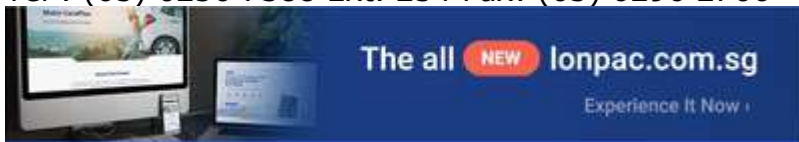
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 25 November 2020 1:53 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 [External General] *** LKK
REF: CC4/LPC20012893/pa3 - NEW CASE

Hi Lili,

Attached is a copy of video footage from third party.

The video shows that our driver overtook third party vehicle from the left and collided onto third party vehicle. We are of the view that liability is not in our driver's favour. We would like to propose 100% DS on this matter.

Kindly let us have your comments/instruction.

Thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 23 November 2020 3:56 PM

To: Nabilah <nabilah@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Billy' <billy@nova.com.sg>; nitha@nova.com.sg

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 [External General]

Lonpac External - General

Without Prejudice

Dear Nabilah

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA – our Insured has not reported the accident to us yet.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 23 November 2020 2:22 PM
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Billy' <billy@nova.com.sg>; nitha@nova.com.sg
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Your Ref : GBF6867X

Dear Li Li,



Thank you for the prompt reply.

Kindly assist to assign survey. We will arrange with the surveyor once liability is clear.
Enclosed is the accident footage for your kind review.

Thank you.

Best Regards,
Nabilah Senin
NOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 23 November 2020 2:11 PM
To: 'ONG LI LI'; 'MT_Claim_SG'
Cc: 'Billy'; 'nitha@nova.com.sg'
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Your Ref : GBF6867X

Dear Li Li,

Thank you for the prompt reply.



Kindly assist to assign survey. We will arrange with the surveyor once liability is clear.

Enclosed is the accident footage for your kind review.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 23 November 2020 1:20 PM
To: Nabilah; MT_Claim_SG
Cc: 'Billy'; nitha@nova.com.sg
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Lonpac External - General

Without Prejudice

Dear Nabilah

Our Insured has not reported the accident to us.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 23 November 2020 1:06 PM
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: 'Billy' <billy@moval.com.sg>; nitha@moval.com.sg

Subject: TP Claim - SGX7525Y - DOA : 20/11/2020

Your Ref : GBF6867X

Dear Sir/Mdm,



Kindly assist to assign survey for SGX7525Y at Mova (Fan Yoong).
Vehicle is not in at the moment.

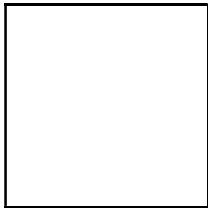
Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  



This email has been checked for viruses by AVG antivirus software.
www.avg.com