

RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 [External General] *** LKK REF: CC4/LPC20012893/pa3 - NEW CASE

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 25/11/2020 1:53 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (2 MB)

SGX7525Y vs GBF6867X-TP VIDEO.MP4;

Hi Lili,

Attached is a copy of video footage from third party.

The video shows that our driver overtook third party vehicle from the left and collided onto third party vehicle. We are of the view that liability is not in our driver's favour. We would like to propose 100% DS on this matter.

Kindly let us have your comments/instruction.

Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 23 November 2020 3:56 PM

To: Nabilah <nabilah@mova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Billy' <billy@mova.com.sg>; nitha@mova.com.sg

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 [External General]

Lonpac External - General

Without Prejudice

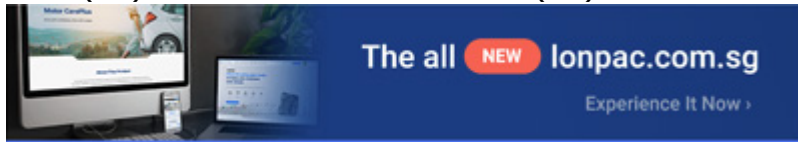
Dear Nabilah

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA – our Insured has not reported the accident to us yet.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Nabilah [<mailto:nabilah@moval.com.sg>]
Sent: Monday, 23 November 2020 2:22 PM
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Billy' <billy@moval.com.sg>; nitha@moval.com.sg
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Your Ref : GBF6867X

Dear Li Li,

Thank you for the prompt reply.

Kindly assist to assign survey. We will arrange with the surveyor once liability is clear.
Enclosed is the accident footage for your kind review.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 23 November 2020 2:11 PM
To: 'ONG LI LI'; 'MT_Claim_SG'
Cc: 'Billy'; 'nitha@nova.com.sg'
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Your Ref : GBF6867X

Dear Li Li,

Thank you for the prompt reply.

Kindly assist to assign survey. We will arrange with the surveyor once liability is clear.
Enclosed is the accident footage for your kind review.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Monday, 23 November 2020 1:20 PM
To: Nabilah; MT_Claim_SG
Cc: 'Billy'; nitha@nova.com.sg
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Lonpac External - General

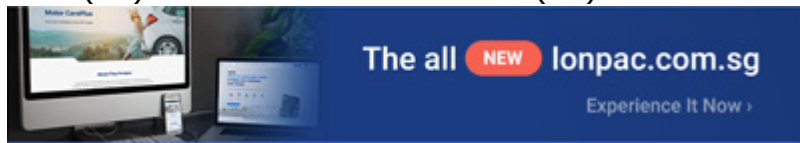
Without Prejudice

Dear Nabilah

Our Insured has not reported the accident to us.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Nabilah [<mailto:nabilah@moval.com.sg>]
Sent: Monday, 23 November 2020 1:06 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Billy' <billy@moval.com.sg>; nitha@moval.com.sg
Subject: TP Claim - SGX7525Y - DOA : 20/11/2020

Your Ref : GBF6867X

Dear Sir/Mdm,

Kindly assist to assign survey for SGX7525Y at Mova (Fan Yoong).
Vehicle is not in at the moment.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  



This email has been checked for viruses by AVG antivirus software.
www.avg.com