

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 February 2021 8:41 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at \$2,121.00(all-in) with third party repairer. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 1,819.00
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,121.00

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 8 February 2021 2:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Sunday, 7 February 2021 11:36 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Your ref : **20/20/20/VC05/023932**
Our ref : CC4/LPC20012893/Epa3n2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF6867X(LONPAC) AND SGX7525Y(TP) ON 20/11/2020

We refer to the above matter.

The video shows that our driver overtook third party vehicle from the left and collided onto third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$2,221.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,376.08	\$ 1,819.00 (\$1,700.00\$+7%GST)
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,858.08	<u>\$ 2,221.00</u>

Surveyor recommended 3 days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 December 2020 9:20 AM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO)

<chewht@lkkauto.com>

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/Epa3 - NEW CASE [External General]

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 25 November, 2020 2:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 *** LKK REF: CC4/LPC20012893/pa3 - NEW CASE [External General]

Lonpac External - General

Dear Hsiao Tong

Noted, please go ahead to put up mandate for our management's approval.

Regards,

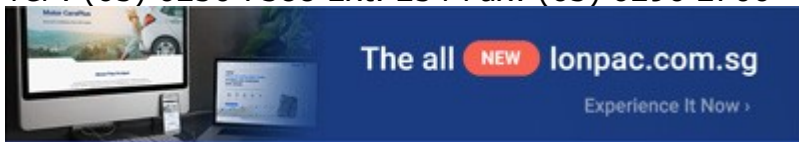
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 25 November 2020 1:53 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 [External General] *** LKK
REF: CC4/LPC20012893/pa3 - NEW CASE

Hi Lili,

Attached is a copy of video footage from third party.

The video shows that our driver overtook third party vehicle from the left and collided onto third party vehicle. We are of the view that liability is not in our driver's favour. We would like to propose 100% DS on this matter.

Kindly let us have your comments/instruction.

Thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 23 November 2020 3:56 PM

To: Nabilah <nabilah@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Billy' <billy@nova.com.sg>; nitha@nova.com.sg

Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : 20/20/20/VC05/023932 [External General]

Lonpac External - General

Without Prejudice

Dear Nabilah

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA – our Insured has not reported the accident to us yet.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Nabilah [<mailto:nabilah@moval.com.sg>]
Sent: Monday, 23 November 2020 2:22 PM
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Billy' <billy@moval.com.sg>; nitha@moval.com.sg
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Your Ref : GBF6867X

Dear Li Li,



Thank you for the prompt reply.

Kindly assist to assign survey. We will arrange with the surveyor once liability is clear.
Enclosed is the accident footage for your kind review.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Nabilah [<mailto:nabilah@moval.com.sg>]
Sent: Monday, 23 November 2020 2:11 PM
To: 'ONG LI LI'; 'MT_Claim_SG'
Cc: 'Billy'; 'nitha@moval.com.sg'
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Your Ref : GBF6867X

Dear Li Li,

Thank you for the prompt reply.



Kindly assist to assign survey. We will arrange with the surveyor once liability is clear.

Enclosed is the accident footage for your kind review.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 23 November 2020 1:20 PM
To: Nabilah; MT_Claim_SG
Cc: 'Billy'; nitha@nova.com.sg
Subject: RE: TP Claim - SGX7525Y - DOA : 20/11/2020 Our Ref : TBA [External General]

Lonpac External - General

Without Prejudice

Dear Nabilah

Our Insured has not reported the accident to us.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Monday, 23 November 2020 1:06 PM
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: 'Billy' <billy@moval.com.sg>; nitha@moval.com.sg

Subject: TP Claim - SGX7525Y - DOA : 20/11/2020

Your Ref : GBF6867X

Dear Sir/Mdm,

Kindly assist to assign survey for SGX7525Y at Mova (Fan Yoong).
Vehicle is not in at the moment.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,

Nabilah Senin

MOVA Automotive Pte Ltd



15 Fan Yoong Road

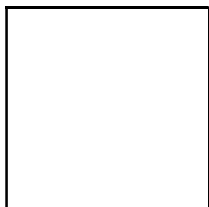
Singapore 629792

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Fax: +65 6264 3151



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