

## Shirley Hiew (LKK Auto)

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**From:** Rasul (LKKAuto)  
**Sent:** Wednesday, 30 December 2020 9:24 am  
**To:** SUR; CS A Team  
**Subject:** FW: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 30 December 2020 9:23:46 AM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Lauro Araos Songcuan JR; Rasul (LKKAuto)  
**Cc:** Andre Chow En De; Loi Ai Ting; Don Bong Kiong Hua  
**Subject:** RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Larry,

Finalized amount confirmed.

Kindly expedite the discharge voucher and tax invoice to us for close case.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>  
**Sent:** Wednesday, 30 December 2020 8:30 am  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>  
**Subject:** RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)  
**Importance:** High

Attached the sales agreement as request.

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Tuesday, 29 December 2020 5:54 PM  
**To:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>  
**Subject:** RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

**This email was sent from outside of your organisation**

Dear Larry,

Kindly provide us the documents to prove that the Zertona Coating is with insured.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Sent:** Monday, 21 December 2020 6:17 pm  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Rasul,

Our sincere apologies, we do not have before paint photos for Rear End panel.

Appreciate your kind consideration on this matter.

Thank you so much.

**Best regards,**

**Larry Songcuan**  
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** 21 December 2020 03:45 PM  
**To:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

**This email was sent from outside of your organisation**

Hi Lauro,

Kindly forward the resurvey before paint photo for the rear end panel

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Lauro Araos Songcuan JR [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

**Sent:** Tuesday, 8 December, 2020 2:33 PM

**To:** Rasul (LKKAuto)

**Cc:** Andre Chow En De; Loi Ai Ting; Jojo Cheng; Don Bong Kiong Hua

**Subject:** SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Rasul,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of **\$ 11,354.18** before Gst.

Thank you so much.

**Best regards,**

**Larry Songcuan**

Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

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